## Burwood 2030 Delivery Program 2018-2022 year 4

### Operational Plan & Budget 2021-2022

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Adopted 29 June 2021







Burwood . Burwood Heights . Croydon . Croydon Park . Enfield . Strathfield







## **About Burwood**

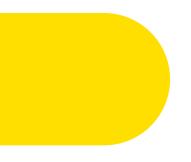
Located between Sydney and Parramatta cities, the Burwood local government area is a melting pot of culture with a thriving business and retail centre surrounded by historic villages, each with their own distinct character and charm, including Burwood Heights, Croydon, Croydon Park, Enfield and Strathfield.

The quality of life residents enjoy, the central location, local schools and excellent transport infrastructure has made Burwood an attractive destination for people to live, work and visit.

The Burwood Local Government Area is rich in cultural diversity with more than half of our residents born overseas. Burwood Council covers 7 square kilometres with a population of more than 39,800.

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### Acknowledgement of country

Burwood Council acknowledges the Wangal Clan of the Eora Nation, the traditional custodians of the lands in which the Burwood local government area is located.

We pay our respects to their elders past, present and emerging. We acknowledge and respect their cultural heritage, beliefs and ongoing relationship with the land.

# THE CURRENT COUNCIL OUR COUNCIL

### The current Council was elected in September 2017.

The Councillors have been elected to represent the local community and deliver its long term vision for Burwood:

A well connected, innovative, sustainable and safe community that embraces and celebrates its diversity.



**Cr John Faker** Mayor of Burwood



**Cr Ernest Chan** Deputy Mayor



**Cr Heather Crichton** Councillor



**Cr Joseph Del Duca** Councillor



**Cr Raj Dixit** Councillor



Cr Lesley Furneaux-Cook Councillor



**Cr George Mannah** Councillor

### Mayor's message

Over the past few months Council has been out and about listening to our community about what's important to them and where Council should set its priorities. This has informed the Operational Plan and Budget for 2021-2022.

This important document outlines the goals, objectives and actions Council will undertake in the coming year to fulfil its commitment to deliver the community's vision as outlined in the Burwood 2030 Community Strategic Plan.

We will continue to improve our services and facilities to support the needs and lifestyle of our community. Building on our programs we will ensure, during this exciting time of growth, we can enhance our healthy, safe and sustainable environment and provide opportunities for our residents, local businesses and visitors to celebrate our diverse and vibrant cultural life.

The coming months will see the completion of some exciting projects that will bring great health benefits

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to our community including \$5.4 million upgrades to the Enfield Aquatic Centre including a new indoor pool and the \$2.46 million multipurpose courts and carpark at Grant Park.

We will continue to invest in the beautification of our town centres and open spaces and deliver more public art by our talented artists with messages that reflects our place, our culture, and our people.

As our businesses rebound after the effects of the COVID Pandemic we will continue to look for ways to support and promote them.

I am pleased to introduce this plan and look forward to working with my fellow Councillors, staff and residents to ensure our Council remains a leader in providing services to the community.

**Cr John Faker** Mayor of Burwood

### **General Manager's message**



After 2020 presented our community with innumerable challenges we can optimistically look forward to our future as we build on the great partnership between Council, community and businesses that remains our greatest strength.

This Operational Plan and Budget acknowledges the change we have experienced, provides support and stability, and takes the opportunity to promote innovation and collaboration.

As a Council we continue our transformative journey as we strive to improve the customer experience in all aspects of our business, as well as enhance our digital capabilities to provide flexible and environmentally sustainable services.

Our community engagement continues to be strengthened through our social media channels including WeChat and other multicultural media, while we will also continue to celebrate the diversity of our community by seeking to establish better connections and meaningful interactions with the groups and businesses that add such colour to the Burwood community. This Plan also sets out our strategic position and charts a path that will see us continue

to build partnerships with neighbouring councils and state and federal agencies to cement Burwood's position as the strategic hub of central Sydney.

In September the community will go to the polls for the Council Election of 2021. We will continue to work with the newly elected Councillors to deliver the outcomes and benefits laid out in this plan.

The election marks the beginning of the next planning cycle. We will once again consult with our community and Councillors to capture their aspirations for the future of Burwood. This will inform the Community Strategic Plan to 2036 and help us plan our services and projects to the year 2026.

Our main goal remains to improve the accessibility and amenity of our area, to create a liveable and lovable place for those who choose to work, study, live and grow their families here.

#### **Tommaso Briscese**

General Manager

The Operational Plan and Budget 2021-2022 outlines the annual actions and planned expenditure that Council will undertake to work towards the community's vision.

# **Implementing the vision**

#### **Integrated Planning and Reporting**

The Operational Plan is part of the process of Integrated Planning and Reporting (IP&R). The process is led by the NSW Government and provides a framework for all NSW Councils to plan, deliver and monitor services for our community. The key elements of the framework are structures as follows:

- **1.** *Burwood 2030* Community Strategic Plan (CSP) identifies the community aspirations for 2030.
- **2.** Delivery Program 2018-2022 is a four year Council plan that sets out the goals and objectives Council will undertake during its term of office.
- **3.** Operational Plan and Budget 2021-2022 outlines the annual actions and planned expenditure that Council will undertake work towards the community's vision.
- **4.** The Resourcing Strategy outlines how Council will resource its long term commitment.



### Understanding the Delivery Program and Operational Plan and Budget

The Operational Plan is divided into five themes identified in *Burwood 2030* Community Strategic Plan (CSP):

- Community and lifestyle
- Leadership and innovation
- Healthy and sustainable environment
- Planning and infrastructure
- Vibrant city and villages

Each theme has a series of numbered strategic goals and objectives linked to the CSP through the Delivery Program to ensure that Council is delivering services in line with the community's vision.

Responsibilities have been allocated to each of the objectives and achievements have been identified

for Council to implement through the Operational Plan 2021-2022.

#### **Reporting on the outcomes**

The objectives outlined in the Delivery Program and Operational Plan will be assessed and reported on a half-yearly basis.

Progress reports will be provided to the Council and the public.

Council's Annual Report will include annual achievements made in line with the Community Strategic Plan.

#### **Endorsing the Plan**

The Delivery Program and Operational Plan and Budget will be placed on exhibition from 26 June 2021 until 23 July 2022 and members of the community are invited to provide their feedback.

### 1: Community and lifestyle

### 1.1: High quality facilities, services and initiatives to meet the diverse needs of the community

1.1.1:	Provide a diverse range of strategies and initiatives that meet the needs of the community	
Code	Delivery Program Objectives	Operational Plan Achievements
1.1.1.1	Use the results of the Community Facilities and Open Space Strategy to provide services to meet the current and future needs of diverse members in the community. (LSPS Actions 2.3 and 10.1)	Monitor, review and develop programs to assist diverse groups in the community such as seniors, youth, families and children, people living with a disability and people on low income
1.1.1.2	Provide financial assistance for community projects and actively seek funding from other sources	Administer a grants program and actively promote other funding opportunities available to community groups
	Investigate options for shared use of land, for example, schools. (LSPS Action 10.2)	Engage with other agencies to determine options for shared use of land.
1.1.2:	Provide library services that engage the communant social opportunities in accessible and people	
Code	Delivery Program Objectives	Operational Plan Achievements
1.1.2.1	Provide a range of information and services to meet the needs of new and existing members	Identify and implement resources and information services
1.1.2.2	Provide resources to reflect the needs and interests of the multicultural community	Increase number of language resources available based on the demands and needs of the community
1.1.2.3	Establish key partnerships with agencies and services providers	Deliver services, resources and initiatives in conjunction with agencies and service providers
1.1.3:	Provide active and passive recreational and spor wellbeing	ting activities that contribute to health and
Code	Delivery Program Objectives	Operational Plan Achievements
1.1.3.1	Enhance facilities at the Enfield Aquatic Centre to optimise use	Construct a new Learn to Swim -25m indoor pool at Enfield as part of the Enfield Aquatic Masterplan
1.1.3.2	Offer programs at the Enfield Aquatic Centre based on the needs of residents and patrons	Improve the design of Learn to Swim and other programs and actively promote to the community
1.1.3.3	Provide a safe and healthy environment for patrons	Undertake continual testing of water quality, safety audits and staff training to ensure a healthy and safe environment in accordance with NSW health standards
1.1.3.4	Enhance parks and open spaces to promote recreational activities	Implement master plans for major parks and upgrade existing parks and reserves according to usage type
1.1.3.5	Promote an active and healthy lifestyle	Offer programs and activities that promote active and passive recreation in partnership with local organisations and groups

1.1.4:	Provide initiatives and facilities that encourage community participation and promote a healthy and harmonious lifestyle	
Code	Delivery Program Objectives	Operational Plan Achievements
1.1.4.1	Provide a range of venues and facilities for residents and community groups to meet their diverse needs	Offer a range of facilities for hire that accommodate the various types of use required by the community
1.1.4.2	Provide space for sporting and recreational activities	Offer parks for hire and identify green and open spaces that can be used for passive and active use by the community
1.1.4.3	Promote an inclusive and harmonious lifestyle in the community	Provide programs and activities that encourage active community participation
1.2:	A well informed, supported and engaged c	ommunity
1.2.1:	Inform the community of Council's activities, fac communication	ilities and services using accessible
Code	Delivery Program Objectives	Operational Plan Achievements
1.2.1.1	Provide regular information in a range of formats to ensure that it is accessible to all members of the community	Deliver ongoing communication through appropriate channels based on the target audience
1.2.2:	Enhance communication and community engage	ment through innovative solutions
Code	Delivery Program Objectives	Operational Plan Achievements
1.2.2.1	Establish regular interaction and communication with the community through targeted channels	Monitor and identify emerging technology and communication tools to enhance engagement
1.2.3:	Foster a sense of community pride	
Code	Delivery Program Objectives	Operational Plan Achievements
1.2.3.1	Provide leadership on the community's vision and values	Ensure the Burwood brand reflects community aspirations
1.3:	A safe community for residents, works and visitors	
1.3.1:	Work with key partners and the community to m	inimise crime and enhance community safety
Code	Delivery Program Objectives	Operational Plan Achievements
1.3.1.1	Maintain and enhance CCTV capabilities	Ensure CCTV technology is up to date and utilised in key areas around Burwood as needed
1.3.1.2	Work in partnership with NSW Police to support crime prevention and increase community safety	Deliver and support safety campaigns to target specific crimes and raise awareness in the community
1.3.1.3	Liaise closely with NSW Police and other stakeholders to identify crime activity and trends	Regularly meet with NSW Police and other stakeholders and implement strategies to address crime activities and trends

1.3.2:	Support and implement programs that aim to reduce anti-social behaviour	
Code	Delivery Program Objectives	Operational Plan Achievements
1.3.2.1	Implement strategies to reduce illegal dumping, vandalism, graffiti and abandoned trolleys	Deliver campaigns and provide initiatives to target illegal dumping, vandalism, graffiti and abandoned trolleys
1.3.2.2	Deter anti-social behaviour through design	Implement place activation and design solutions that beautify the area and deter anti-social behaviour
1.3.2.3	Encourage and promote a safe night time culture	Enhance street lighting, increase visibility and promote activities in and around town centres at night

### 1.4: A proud and inclusive community that celebrates diversity

1.4.1:	Celebrate the achievements of the local community	
Code	Delivery Program Objectives	Operational Plan Achievements
1.4.1.1	Encourage and award achievements within the community	Provide initiatives such as awards and incentives to promote and share achievements and encourage community participation
1.4.2:	Engage with Culturally and Linguistically Diverse	communities
Code	Delivery Program Objectives	Operational Plan Achievements
1.4.2.1	Ensure information is accessible to CALD community members	Provide translation technology and support in relevant languages where appropriate across communications channels
1.4.2.2	Develop key relationships with CALD service providers	Identify and support CALD service providers that offer services within the community
1.4.2.3	Provide opportunities for CALD communities to share and celebrate their cultures	Host and support inclusive activities and initiatives to improve communication between different cultural groups and between cultural groups and council
1.4.3:	Coordinate, facilitate and support inclusive cultural events and initiatives to celebrate community, diversity and cultural heritage	
Code	Delivery Program Objectives	Operational Plan Achievements
1.4.3.1	Provide a program of inclusive community events which celebrate diversity	Engage with different cultural groups and encourage participation in events and services
1.4.3.2	Seek to support events and activities within the area that celebrate diversity	Provide support or sponsorship to community cultural events and activities

1.4.4:	Promote and celebrate the area's heritage and Indigenous history	
Code	Delivery Program Objectives	Operational Plan Achievements
1.4.4.1	Preserve and maintain the area's heritage and history	Support initiatives which celebrate the area's history and heritage
1.4.4.2	Preserve and promote the local Indigenous history and identify existing cultures	Develop a strategy to acknowledge and celebrate the local Indigenous history and community
1.4.4.3	Remember and reflect on Australia's history in local context	Deliver events that commemorate Australian history such as Australia Day and Anzac Day and history of a local significance
1.4.4.4	Identify and protect scenic and cultural landscapes within the Burwood LGA. (LSPS Action 17.1)	Scenic and cultural landscapes identified and protected
1.4.5:	Promote volunteering opportunities and local pa	rticipation
Code	Delivery Program Objectives	Operational Plan Achievements
1.4.5.1	Work with agencies to support volunteering including volunteers of CALD background	Form strategic partnerships and support local volunteering initiatives
1.4.5.2	Provide volunteering opportunities and participation within Council	Seek volunteering opportunities for Council projects, initiatives and events where possible
1.4.5.3	Support the capacity of the local community to develop projects, events and activities	Provide skills development and project mentoring for individuals and groups



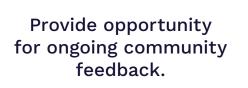
### 2: Leadership and innovation

2.1:	Community confidence in Council's decision making	
2.1.1:	Provide opportunities for engagement and report	decisions back to the community
Code	Delivery Program Objectives	Operational Plan Achievements
2.1.1.1	Consult and engage with the community on issues that impact the local community	Undertake community consultation for input and feedback on projects and major decisions
2.1.1.2	Report outcomes of Council decisions and resolutions	Provide information to the community on outcomes of Council decisions and resolutions in a timely manner
2.1.2:	Inform the community on key regional projects a	nd plans
Code	Delivery Program Objectives	Operational Plan Achievements
2.1.2.1	Inform the community on key infrastructure projects which effect the local community. (LSPS Action 1.2)	Provide information on major infrastructure projects that impact the local area and community
2.1.2.2	Provide community education on Council policies and regulations and other legislation which affects the community	Distribute relevant information in a format that is easy to understand to ensure the community are aware of any changes to policies, regulations or legislation
2.1.3:	Ensure transparency and accountability in decisi	on making
Code	Delivery Program Objectives	Operational Plan Achievements
2.1.3.1	Audit and evaluate projects and report outcomes to the community where possible	Provide transparent auditing processes and ensure reports are made available to the community where appropriate
2.1.3.2	Provide information in a transparent manner	Ensure all public information is accessible and made available in a timely manner
2.1.3.3	Provide efficient and transparent procurement and purchasing	Maintain a transparent process when engaging with contractors, suppliers and businesses
2.2:	Strong partnerships to benefit the commun	ity
2.2.1:	Maintain dialogue between neighbouring councils services	s to share resources and improve provision of
Code	Delivery Program Objectives	Operational Plan Achievements
2.2.1.1	Participate in regional associations and seek opportunities to work and deliver shared priorities with neighbouring councils. (LSPS 16.3)	Participate in inter-agencies and networks within the region and deliver initiatives through established shared agreements

2.2.2:	Develop strategic partnerships that will benefit	the area and community
Code	Delivery Program Objectives	Operational Plan Achievements
2.2.2.1	Maintain and establish relationships with State and Federal agencies, service providers and not for profits. (LSPS Action 2.5)	Explore funding opportunities and work with State and Federal agencies on initiatives that will benefit the community
2.2.2.2	Maintain and establish relationships with State and Federal agencies, service providers and not for profits. (LSPS Action 2.5)	Participate in regional alliances and local interagencies
2.2.2.3	Work with NSW Department of Education to identify needs for new and upgraded schools. (LSPS Action 2.1)	Advocate for NSW Government provision of educational infrastructure.
2.2.2.4	Work with NSW Health to identify needs for new or upgraded health facilities. (LSPS Action 2.2)	Advocate for NSW Government provision of health infrastructure.
2.2.2.5	Deliver outcomes for the Parramatta Road Corridor in partnership with neighbouring councils and government agencies (LSPS Actions 4.1 and 4.3)	Complete precinct planning proposal
2.2.2.6	Assess and refine the findings of the Burwood, Strathfield and Homebush Collaborative Precinct work to ensure they meet community needs. (LSPS Actions 4.3, 4.4 and 15.5	Studies completed and infrastructure upgrades identified
2.3:	Ensure financial sustainability and organisa	tional effectiveness
2.3.1:	Identify and maintain additional revenue sources	s to ensure financial sustainability
Code	Delivery Program Objectives	Operational Plan Achievements
2.3.1.1	Maintain an investment strategy and policy	Implement appropriate strategies and report outcomes to Council
2.3.1.2	Investigate opportunities to expand revenue from commercial operations, property portfolio and other income generating assets	Manage Council's property portfolio to ensure best value returns and to ensure properties are developed, renewed and maintained for the benefit of the community
2.3.1.3	Seek additional sources of income to improve financial sustainability such as discounted loans, financial grants and special variations	Identify the community's capacity and willingness for additional sources of income and implement where appropriate or required
2.3.2:	Ensure the organisation is well led, staff can car line with the community's vision	ry out their roles efficiently and effectively in
Code	Delivery Program Objectives	Operational Plan Achievements
2.3.2.1	Deliver services and initiatives to the community in line with Council's Community Strategic Plan	Develop, review and monitor a Resourcing Strategy including a Workforce Plan, Asset Management Plan and Long Term Financial Plan
	and supporting documentation	
2.3.2.2	Ensure corporate values and objectives align with the community's vision	Develop, review and monitor a Corporate Plan

#### 2.4: Efficient and innovative customer focused services

2.4.1:	Provide a 'one stop shop' for customers	
Code	Delivery Program Objectives	Operational Plan Achievements
2.4.1.1	Optimise the experiences of visitors to Council	Maintain Council's Customer Service Centre and Administrative Office
2.4.1.2	Deliver high quality customer service for all points of contact	Ensure customers are attended to in line with service standards
2.4.2:	Modernise and digitise relevant services to meet	the needs of the community
Code	Delivery Program Objectives	Operational Plan Achievements
2.4.2.1	Allow customers to 'do business with council' entirely online	Digitise all forms, applications, requests and payment methods where possible
2.4.2.2	Explore new online communication tools	Identify and implement technology that will enhance and improve customer experience
2.4.3:	Provide opportunity for ongoing community feed	back to ensure best practice
Code	Delivery Program Objectives	Operational Plan Achievements
2.4.3.1	Allow customers to provide immediate feedback on their experience	Implement customer feedback mechanisms at Council facilities to receive immediate feedback on customer experience
2.4.3.2	Monitor and measure Council's customer service	Conduct initiatives to support and improve the training of Council staff in customer service
2.4.3.3	Improve overall customer satisfaction	Conduct regular surveys to gauge customer experience



2.5:	Leaders in the Local Government sector	
2.5.1:	Provide strong leadership and advocacy on behalf of the community	
Code	Delivery Program Objectives	Operational Plan Achievements
2.5.1.1	Support the roles of Council and Councillors to ensure elected leaders can govern efficiently and effectively on behalf of the community	Conduct regular training and induction sessions to support Councillors
2.5.2:	Monitor and review Council's performance again	st other councils
Code	Delivery Program Objectives	Operational Plan Achievements
2.5.2.1	Review Council's services and functions to gauge residents' satisfaction and benchmark performance against other councils	Participate in benchmarking activities and analyse results to improve Council's performance (in areas such as financial sustainability, customer services, and other service provisions)
2.5.3:	Strive for business excellence through innovatio	n
Code	Delivery Program Objectives	Operational Plan Achievements
2.5.3.1	Implement technology which will increase efficiencies and productivity	Undertake an assessment of available technology to identify solutions that will streamline business processes
2.5.4:	Anticipate emerging trends and changes that wil	l impact the area
Code	Delivery Program Objectives	Operational Plan Achievements
2.5.4.1	Finalise the Smart City Strategy to proactively monitor external strategies, technology and solutions that have the potential to impact Burwood. (LSPS Action 15.1)	Complete smart cities strategy and seek opportunities to be involved in pilot programs and other initiatives aimed at assessing customer needs



### 3: Healthy & sustainable environment

3.1:	Maintain and enhance green and open spaces	
3.1.1:	Ensure strong planning controls to protect and encourage open and green spaces	
Code	Delivery Program Objectives	Operational Plan Achievements
3.1.1.1	Ensure planning policies enhance and protect open and green space where appropriate	Develop specific plans of management for public spaces
3.1.1.2	Ensure planning policies enhance and protect open and green space where appropriate	Ensure State and District Plan strategies are included into relevant Council planning policies
3.1.1.2	Ensure planning policies enhance and protect open and green space where appropriate	Provide strategic planning input into future development proposal where possible
3.1.1.4	Ensure planning policies enhance and protect open and green space where appropriate	Identify opportunities to increase canopy coverage within the area
3.1.2:	Pursue partnerships and opportunities to create	new open spaces
Code	Delivery Program Objectives	Operational Plan Achievements
3.1.2.1	Negotiate with developers for additional space upon redevelopment of sites	Quantify and report on additional open space provided as part of redevelopment
3.1.2.2	Work with NSW Government and neighboring councils to deliver new and improved connection of the green grid. (LSPS Actions 10.4, 12.1, 12.2, 13.1, 13.3 and 14.1)	Create a connected green grid and improve quantum of open space.
3.1.2.3	Support healthy lifestyles by delivering new spaces and infrastructure (LSPS Action 2.4)	Investigate the development of a District Sport Facilities Plan
3.1.3:	Ensure regular cleaning and maintenance of loca	l areas to prevent damage to the environment
Code	Delivery Program Objectives	Operational Plan Achievements
3.1.3.1	Monitor and maintain local streets to mitigate risk to the environment	Provide regular street sweeping and maintenance services
3.1.3.2	Maintain the stormwater drainage network	Regularly maintain and clean the stormwater drainage network and clear blocked pits
3.1.3.3	Remove priority weeds from public spaces	Implement a priority weed removal program in line with the Biosecurity Act 2015 (NSW)
3.1.3.4	Maintain trees and vegetation to ensure that they are attractive and safe	Trees and vegetation are maintained as required to avoid damage or risk and new vegetation is planted where possible
	Continue to increase canopy cover across the LGA. (LSPS Actions 11.1 and 11.2)	Prepare a street tree masterplan to prioritise areas for increased planting and to assist in the heat island effect

### 3.1.4: Ensure all public parks and open spaces are accessible, maintained and well managed to meet the current and future needs of the community

Code	Delivery Program Objectives	Operational Plan Achievements
3.1.4.1	Regularly maintain parks, playgrounds, sportsfields, gardens and open spaces	Undertake scheduled maintenance programs to meet community needs
3.1.4.2	Ensure sustainable materials are used for park amenities and facilities	Maintain and upgrade existing park amenities to ensure longevity and sustainability
3.1.4.3	Provide support for the establishment of sensory and community gardens	Identify opportunities to implement sensory or community gardens in existing parks, reserves and open spaces
3.1.4.4	Ensure parks are accessible and offer inclusive activities	Ensure parks can be accessed by people living with a disability or impairment and that playgrounds are inclusive and accessible

#### 3.2: Provide sustainable waste management practices

3.2.1:	Promote existing recycling services	
Code	Delivery Program Objectives	Operational Plan Achievements
3.2.1.1	Provide education and information about Council's recycling services	Use Council communication platforms to inform the community on existing environmental services and initiatives
3.2.1.2	Ensure residents adhere to sustainable recycling practices	Conduct bin audits and encourage residents to recycle correctly
3.2.2:	Identify emerging waste management solutions	
Code	Delivery Program Objectives	Operational Plan Achievements
		operational r lan Nomeventento
3.2.2.1	Actively seek and identify new processes and technology. (LSPS Action 15.2)	Implement waste management solutions that will benefit the community and industry
3.2.2.1 3.2.3:	Actively seek and identify new processes and	Implement waste management solutions that will benefit the community and industry
	Actively seek and identify new processes and technology. (LSPS Action 15.2)	Implement waste management solutions that will benefit the community and industry

#### 3.3: Educate the community on sustainable practices

Provide intiatives to encourage more sustainable practices in the community and around home	
Delivery Program Objectives	Operational Plan Achievements
Deliver educational programs to the community, networks and businesses that encourage sustainable practices	Provide an annual calendar of initiatives on environmentally sustainable practices
Participate in regional sustainability programs	Work with neighbouring councils and agencies to deliver sustainability programs to the community
Encourage the community to follow sustainable practices	Award residents, streets, businesses or areas that follow sustainable recycling practices
	Delivery Program Objectives         Deliver educational programs to the community, networks and businesses that encourage sustainable practices         Participate in regional sustainability programs         Encourage the community to follow sustainable

3.3.2:	Promote public transport and more active forms of transport such as cycling and walking	
Code	Delivery Program Objectives	Operational Plan Achievements
3.3.2.1	Promote public transport, cycling and walking to residents going to work and those who work in Burwood. (LSPS Actions 1.5 and 15.2)	Undertake campaigns and initiatives that encourage the use of alternative transport
3.3.3:	Encourage the community to take pride in the cleanliness and maintenance of the area	
Code	Delivery Program Objectives	Operational Plan Achievements
3.3.3.1	Promote a clean environment through urban architecture and landscaping	Identify opportunities to provide recycling and other waste collection terminals across town centres
3.3.3.2	Raise awareness in the community on littering	Undertake campaigns to reduce littering in town centres

### 3.4: Leadership in environmental sustainability

3.4.1:	Invest in green and renewable technology	
Code	Delivery Program Objectives	Operational Plan Achievements
3.4.1.1	Implement green and renewable energy initiatives across Council facilities. (LSPS Action 15.3)	Audit existing facilities and upgrade where appropriate
3.4.2:	Promote greater use of more efficient green tech	nnologies and alternative energy sources
Code	Delivery Program Objectives	Operational Plan Achievements
3.4.2.1	Support and promote Federal and State Government initiatives in the rollout of green technologies and alternative energy sources	Actively advertise State and Federal initiatives through Council's established communication channels
3.4.3:	Ensure planning promotes environmentally sustainable development to reduce impacts on the environment	
Code	Delivery Program Objectives	Operational Plan Achievements
3.4.3.1	Work with developers to promote sustainable developments	Provide strategic planning input into developments where possible to encourage vertical gardens and green spaces within the Burwood CBD
3.4.3.2	Ensure developers follow sustainable practices during construction	Carry out a regular program of inspections of development sites to ensure compliance with safe and sustainable practices (such as sediment control and removal of materials)

### 3.5: Encourage and contribute to public health and welfare

3.5.1:	Provide services and encourage the community to take pride in the area to ensure public health	
Code	Delivery Program Objectives	Operational Plan Achievements
3.5.1.1	Reduce spread of foodborne, waterborne and transferrable diseases	Undertake regular inspections of cooling towers and water systems, food premises and health, beauty and cosmetic premises to take action against risk
3.5.1.2	Minimise urban related pollution such as air, water and noise pollution. (LSPS Action 7.2)	Develop strategies to reduce air, water and noise pollution and investigate complaints in a timely manner
3.5.1.3	Educate business owners on public health to ensure compliance with food regulations	Ensure all businesses have access to relevant fact sheets and information
3.5.1.4	Educate the community on public health matters	Undertake and participate in relevant campaigns to raise awareness and engage the community
3.5.2:	Provide services and support to encourage responsible animal ownership practices and ensure that animals are well cared for in a safe community	
Code	Delivery Program Objectives	Operational Plan Achievements
3.5.2.1	Educate residents on companion animals	Provide information and relevant campaigns to raise awareness in the community
3.5.2.2	Establish pet friendly environments for animal owners	Consider pet friendly facilities when undertaken any new plans of management for parks, reserves and open spaces
3.5.2.3	Provide regulatory support to ensure a safe environment for animals and residents	Undertake compliance inspections for dangerous or displaced animals





### 4: Planning and infrastructure

4.1:	Implement regional traffic and parking strategies	
4.1.1:	Ensure strategies accommodate population growth	
Code	Delivery Program Objectives	Operational Plan Achievements
4.1.1.1	Design traffic facilities which improve traffic flow and alleviate congestion	Investigate traffic hot spots and implement solutions such as pedestrian refuges, roundabouts or traffic calming devices
4.1.1.2	Encourage opportunities for additional public parking spaces within developments	Negotiate with developers for additional public parking within developments in the Burwood CBD where possible
4.1.1.3	Ensure developments provide sufficient parking and off-street parking in line with Council policies	Investigate parking provisions during assessments of development applications
4.1.1.4	Ensure local infrastructure is provided to support the needs of a growing and changing community. (LSPS Action 2.6)	Review and revise as appropriate the Section 7.12 Contributions Plan
4.1.1.5	Investigate options for better use of stormwater. (LSPS Actions 4.5 and 13.2)	Develop strategies and education program for stormwater management
4.1.2:	Implement strategies to promote alternative trai	nsport use
Code	Delivery Program Objectives	Operational Plan Achievements
4.1.2.1	Investigate opportunities for bus priority lanes to improve public transport efficiency	Work with RMS and Transport NSW to identify locations for improved bus access
4.1.2.2	Seek funding opportunities for cycling facilities and cycleways. (LSPS Action 10.5)	Identify and apply for grants where possible and implement facilities which promote cycling (such a bicycle parking stations or new cycleways)
4.1.3:	Work with key stakeholders to ensure an intereg	rated transport plan
Code	Delivery Program Objectives	Operational Plan Achievements
4.1.3.1	Work with RMS, STA, NSW Police and major stakeholders to continue to finalise the Traffic and Transport Study 2019. (LSPS Action 1.1)	Completed Traffic and Transport Study
4.1.3.2	Participate in regional projects to ensure an integrated and high performing transport network. (LSPS Actions 1.3 and 6.3)	Work with key agencies to ensure regional transport projects have a positive impact on the local community
4.1.3.3	Consider pedestrians and cyclists as key stakeholders in traffic management planning	Ensure pedestrians and cyclists are consulted during traffic management planning

4.1.4:	Enhance road and pedestrian safety	
Code	Delivery Program Objectives	Operational Plan Achievements
4.1.4.1	Educate residents on safe practices to reduce road incidents and fatalities	Undertake safety campaigns and run targeted programs and initiatives to promote safety around schools and town centres, pedestrian and cycling safety.
4.1.4.2	Implement traffic facilities which will enhance road and pedestrian safety	Identify blind spots and hot spots and implement solutions to take action against potential incidents

#### 4.2: Provide connected an accessible infrastructure

4.2.1:	Improve the accessibilty of Burwood CBD	
Code	Delivery Program Objectives	Operational Plan Achievements
4.2.1.1	Improve pedestrian flow within the Burwood CBD	Investigate opportunities to limit motorist access to certain areas within the Burwood CBD
4.2.1.2	Identify parking solutions that will alleviate traffic congestion	Review parking strategy within the Burwood CBD and investigate parking initiatives to alleviate traffic congestion
4.2.1.3	Improve access and connection between the Burwood CBD and residential areas, facilities and open spaces and linkage to neighbouring areas	Implement strategies and initiatives to enhance connectivity within the area
4.2.2:	Provide quality local infrastructure that caters to	o population growth
Code	Delivery Program Objectives	Operational Plan Achievements
4.2.2.1	Regularly maintain and upgrade local roads, footpaths, kerbs and gutters	Provide an extensive capital works program to regularly maintain and renew local infrastructure
4.2.2.2	Continue to monitor the condition and use of infrastructure across the area. (LSPS Actions 2.8 and 2.9)	Undertake infrastructure audits in order to determine the condition and level of use of local infrastructure
4.2.2.3	Use the results of the Traffic and Transport study to deliver short, medium and long term improvements in line with population and business growth. (LSPS Actions 1.4 and 9.1)	Undertake infrastructure works commensurate and in line with additional growth.
4.2.2.4	Identify land require to be purchased for infrastructure that will deliver public benefit. (LSPS Action 2.7)	Property Strategy completed
4.2.2.5	Work with NSW Government agencies for key junctions between Burwood and other councils. (LSPS Action 8.2)	Coordinated response to junctions shared with other councils.

4.2.3:	Ensure all Council infrastructure is safe and accessible	
Code	Delivery Program Objectives	Operational Plan Achievements
4.2.3.1	Ensure infrastructure design aids accessibility	Identify and incorporate prams and wheelchair access ramps and other facilities to improve accessibility

### 4.3: Integrate Burwood's existing heritage with high quality urban design

4.3.1:	Encourage architectural integrity and aesthetically appealing buildings	
Code	Delivery Program Objectives	Operational Plan Achievements
4.3.1.1	Planning policies to enhance and promote architectural integrity and aesthetically appealing buildings	Ensure that design is assessed as part of the development application process
4.3.2:	Maintain and preserve heritage through relevant planning strategies	
Code	Delivery Program Objectives	Operational Plan Achievements
4.3.2.1	Ensure integrity in planning to preserve heritage	Ensure that all development applications relating to heritage items or heritage conservation include a heritage assessment
4.3.2.1	Ensure integrity in planning to preserve heritage	Provide information and education relating to heritage as it applies to development

### 4.4: Participate in regional planning and infrastructure projects to ensure the best outcomes for the community

4.4.1:	Provide advocacy on regional and metropolitan projects on behalf of the community	
Code	Delivery Program Objectives	Operational Plan Achievements
4.4.1.1	Ensure that the community's interest are taken into consideration on regional and metropolitan projects	Provide strategic and planning input into major regional infrastructure strategies and projects
4.4.2:	Partner with key stakeholders to deliver major projects	
Code	Delivery Program Objectives	Operational Plan Achievements
4.4.2.1	Work with State and Federal Governments and developers to ensure major infrastructure projects benefit the community. (LSPS Action 1.2)	Actively participate in the planning process of regional and metropolitan infrastructure projects and advocate for the area's needs
4.5:	Ensure customer focused processes for de	evelopment services
4.5.1:	Ensure support and provide efficient assesssment of developments	
Code	Delivery Program Objectives	Operational Plan Achievements
4.5.1.1	Provide support and information on development processes	Develop and provide information on development application processes and services in an accessible and easy to understand format
4.5.1.2	Ensure streamlined and timely processes for development services	Assess development applications in a timely manner

4.5.2:	Ensure independence and transparency in decis	ion making on signficant developments
Code	Delivery Program Objectives	Operational Plan Achievements
4.5.2.1	Facilitate and coordinate the Independent Hearing and Assessment Panel	Report decisions made by the Independent Hearing and Assessment Panel to the community

### 5: Vibrant city and villages

5.1:	Maximise Burwood's regional and strategic status within central Sydney						
5.1.1:	Stimulate the local economy and activate the Burwood CBD						
Code	Delivery Program Objectives Operational Plan Achievements						
5.1.1.1	Plan and facilitate economic development strategies that stimulate the day and nighttime economy and attract businesses. (LSPS Action 7.1)	Review and monitor Economic Strategies and policies					
5.1.1.2	Attract large scale festivals, events and initiatives to the Burwood CBD	Apply for grants and sponsorships, and seek participation in regional, metropolitan and nation- wide initiatives					
5.1.1.3	Promote Burwood CBD as a destination for food and culture	Promote and enhance the retail and dining experience in Burwood through initiatives which attract visitors					
5.1.2:	Encourage mixed use buildings: commercial and	residential to maximise Burwood CBD					
Code	Delivery Program Objectives	Operational Plan Achievements					
5.1.2.1	Use the Employment and Investment Strategy to Enhance and promote mix use buildings to ensure the Burwood CBD to diversify employment opportunities and to maintains its regional status. (LSPS Action 6.1)	Review planning provisions for development controls and encourage mix use development where possible					
5.1.2.2	Ensure planning control are effective and align to deliver effective use of land and public space and infrastructure. (LSPS Action 8.1)	Consistent and effective controls in place					
5.1.2.3	Deliver a contemporary Local Environmental Plan to improve urban outcomes, support local centres, and facilitate renewal of housing assets and diversity of forms where appropriate. (LSPS Actions 5.1, 5.2, 5.3, 5.4 and 16.2)	Burwood Local Environmental Plan 2012 updated to 2022					
5.1.3:	Build links and partnerships with educational ins skills	stitutions for the development of diverse local					
Code	Delivery Program Objectives	Operational Plan Achievements					
5.1.3.1	Promote and support local learning institutions to encourage residents to enter the local workforce	Provide and support opportunities for employment, placements, traineeships and volunteering where appropriate					
5.1.4:	Provide facilities to businesses, services and inst	titutions for corporate events					
Code	Delivery Program Objectives	Operational Plan Achievements					
5.1.4.1	Provide venues for businesses and services to conduct corporate events such as expos, conferences and seminars	Offer a range of facilities for hire that accommodate the various types of use required by businesses, services and institutions					

#### 5.2: Support and engage with local services and businesses

5.2.1:	Promote local businesses and services to the community					
Code	Delivery Program Objectives Operational Plan Achievements					
5.2.1.1	Promote the services of local businesses to boost the local economy	Develop communication material that promotes local services and businesses to the community				
5.2.2:	Support programs to strengthen and sustain loca	al businesses				
Code	Delivery Program Objectives	Operational Plan Achievements				
5.2.2.1	Support educational and advisory initiatives that encourage good economic practices	Support State agencies in delivering business services to the community				
5.3:	Enhance and foster local identity					
5.3.1:	Develop opportunities for public art and events that promote local history and culture					
Code	Delivery Program Objectives Operational Plan Achievements					
5.3.1.1	Encourage authorised public art within the Burwood area Burwood					
5.3.2:	Maintain an attractive Burwood town centre					
Code	Delivery Program Objectives	Operational Plan Achievements				
5.3.2.2	Enhance the aesthetics of the Burwood CBD through architecture and landscaping	Implement a CBD and Strathfield town centre master plan				
5.3.2.3	Ensure the Burwood CBD and town centres are clean and presentable	Deliver a Safe & Clean program to monitor the CBD and town centres				
5.3.2.4	Celebrate the Burwood Town Centre with a comprehensive and cohesive Burwood Town Centre Masterplan (LSPS Action 5.1)	Completion of the Town Centre Masterplan to help guide future LEP and DCP amendments				



5.3.3:	Support innovation which will enhance local identity and culture					
Code	Delivery Program Objectives	Operational Plan Achievements				
5.3.3.1	Ensure the Burwood CBD is a modern and innovative centre	Identify and implement emerging technology that will enhance the CBD and attract visitors				
5.4:	Activate village precincts and preserve the distinct characters of surrounding residential areas					
5.4.1:	Update and maintain the aesthetics of town cen	tres and villages				
Code	Delivery Program Objectives Operational Plan Achievements					
5.4.1.1	Use the LGA-wide masterplan to enhance the aesthetics of village town centres including Croydon, Croydon Park and Enfield. (LSPS Actions 5.1 and 6.2)	Develop master plans for village town centres				
5.4.2:	Promote and recognise local history through urban design					
Code	Delivery Program Objectives Operational Plan Achievements					
5.4.2.1	Interpret the local history and character of the area through design supported by the LGA masterplan. (LSPS Action 5.1)	Develop design solutions that recognise local history and character				



# Budget 2021-2022

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# BURW2030D

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#### BUDGET 2021-22

# **Budget overview**

#### **Delivering for our community**

Burwood Council's Budget 2021-22 and four year projections have been developed with a clear focus on delivering the community's long term vision outlined in the Burwood2030 Community Strategic Plan.

The Operational Plan puts into action the objectives the community has identified as high-priority and forms part of the Delivery Program 2018-2022.

The following major projects have been considered in the budget:

- Town Centre Beautification Stage 3
- Enfield Village Revitalisation
- Parks and Playground upgrade
- Ongoing infrastructure and renewal works
- Tree planting program
- Stormwater drainage upgrade

#### **Funding our future**

In addition to delivering these services to the community, Council is committed to maintaining long term financial sustainability and aims to achieve this through strategic planning and prudent investment.

To ensure Council continues to deliver services at its current level, Council has applied the Special Rate Variation approved by the Independent Pricing and Regulatory Tribunal (IPART) for the third of four year period of 4.5%.

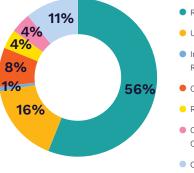
The additional funding received from the special variation will be used to fund additional infrastructure upgrade works on Council's stormwater drainage network throughout the local government area.

> The Operational Plan puts into action the objectives the community has identified as high-priority.



#### Revenue

Total Operating Revenue	60,586,180
Capital Grants Contributions	6,480,000
Operating Grants & Contributions	2,599,019
Rental Revenue	2,347,282
Other Revenue	4,878,529
Interest & Investment Revenue	650,000
User Charges & Fees	9,943,851
Rates & Annual Charges	33,687,499

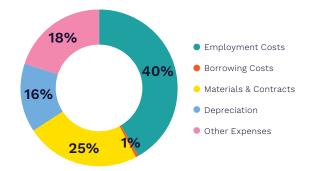




- User Charges & Fees
- Interest & Investment
   Revenue
- Other Revenue
- 😑 Rental Revenue
- Operating Grants
   Contributions
- Capital Grants Contributions

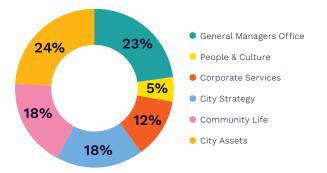
#### Expenditure

Total Operating Expenditure	57,691,255
Other Expenses	10,382,170
Depreciation	9,562,886
Materials & Contracts	14,484,206
Borrowing Costs	339,638
Employment Costs	22,922,355



#### **Expenditure by Division**

	13,947,576
City Assets	
Community Life	10,333,759
City Strategy	10,531,179
Corporate Services	7,016,770
People & Culture	3,020,284
General Managers Office	12,841,687



### **Division Summary**

		Ор Ехр	
Organisation		(Excl Depn	
Function Name	Team	8 Int Chgs)	
Office of the General Manager			
General Managers Office	General Managers Office	2,856,351	
General Managers Office	Mayors Office	303,886	
General Managers Office	Councillors	336,450	
Sub Total Office of the General Man	ager	3,496,687	
People & Performance			
People & Performance	People & Culture	1,573,678	
People & Performance	Corporate Planning & Communications	440,422	
Sub Total People & Performance		3,496,687	
Corporate Services			
Corporate Services	Corporate Services Administration	403,216	
Corporate Services	Property Management	2,033,674	
Corporate Services	Financial Services	1,303,301	
Corporate Services	Procurement	127,332	
Corporate Services	Governance	642,633	
Corporate Services	Information Services	2,503,014	
Sub Total Corporate Services		7,013,170	
City Strategy			
City Strategy	City Strategy Administration	232,033	
City Strategy	Building & Development	1,883,029	
City Strategy	Strategic Planning	2,171,724	
City Strategy	Environment & Health	6,051,535	
Sub Total City Strategy		10,338,321	
Community Life			
Community Life	Community Life Administration	418,733	
Community Life	Enfield Aquatic Centre	2,685,525	
Community Life	Community Services	1,363,511	
Community Life	Library Services	2,296,684	
Community Life	Customer Services	858,936	
Community Life	Records	351,756	
Community Life	Compliance	2,358,614	
Sub Total Community Life		10,333,759	
City Assets			
City Assets	City Asset Services	1,333,808	
City Assets	City Assets - Landscape Planning & Design	257,651	
City Assets	Traffic & Transport	2,037,890	
City Assets	Operations Centre	1,876,192	
City Assets	Civil Engineering	2,980,153	
City Assets	Parks & Gardens	3,478,837	
City Assets	Waste & Cleansing Services	1,961,617	
Sub Total City Assets		13,926,148	
Consolidated Result		48,128,369	

Burwood2030 Operational Plan 2021–2022	29
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Net Movement in Working

Capital

Net S7.12

Movement

Total Op

Revenue

Acquisition

of Assets

04 000 000	(5.020.000)	2				205 000	00 745 704
24,808,699	(5,030,000)	0		-	725,651	295,000	33,715,701
(303,886)	0	0		-	-	-	-
(334,450)	0	0		-	-	-	2,000
24,170,363	(5,030,000)	-	-	-	725,651	295,000	33,717,701
(4 5 5 5 6 0 0)		(50.000)					00.450
(1,555,526)	-	(50,000)		-	-	-	68,152
(440,422)	-	-		-	-	-	-
24,170,363	(5,030,000)	-	-	-	725,651	295,000	33,717,701
(402.010)							
(403,216)	-	-		-	-	-	-
1,236,139	-	(175,000)	-	-	-	100,000	3,544,813
(1,138,801)	-	-		-	_	-	164,500
(124,855)	-	325,000		-	-	-	2,477
(313,133)	-	325,000		-	-	325,000	4,500
	-	-		-	-		2 716 200
(3,571,880)	0	150,000	-	-	-	425,000	3,716,290
(000,000)							
(232,033)	_	-		-	-	-	-
(732,029)	-	270,000		-	-	-	881,000
(826,724)	445,000	840,000		-	-	-	60,000
1,317,696	-	614,213		-	-	115,000	6,870,018
(473,090)	445,000	1,724,213	-	-	-	115,000	7,811,018
	I	ſ	I	F		T	1
(68,733)	-	-		-	-	-	350,000
(673,925)	-	(50,000)		-	-	-	2,061,600
(1,292,682)	-	-		-	-	-	70,829
(2,286,241)	-	-		-	-	164,000	174,443
(856,936)	-	-		-	-	-	2,000
(351,756)	-	-		-	-	-	-
1,927,886	-	-		-	-	-	4,286,500
(3,602,387)	0	(50,000)	0	0	0	164,000	6,945,372
(6,596,396)	-	-	1,000,000	-	-	7,285,555	1,022,967
(752,651)	-	-		-	-	520,000	25,000
2,563,223	-	(100,000)		-	-	-	4,701,113
(1,901,692)	-	450,000		550,000	-	1,250,000	224,500
(1,570,586)	-	-		-	-	750,000	2,159,567
	-	-		-	-	-	82,500
				_	-	-	-
(3,396,337) (1,961,617)	-	-					1
	- 0	- 350,000	1,000,000	550,000	0	9,805,555	8,215,647

Sale of

Assets

Loan

Repayment

**Net Reserve** 

Movement

Loans

### **Division Summary**

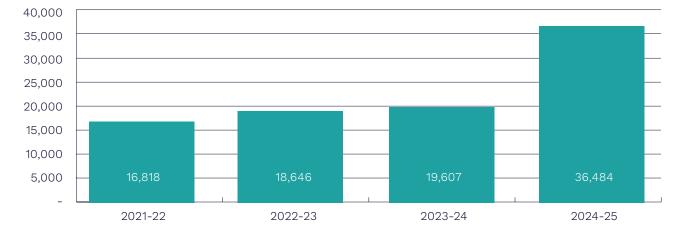
Capital Works Program

Division	Project	Amount (\$'000)
General Manager	Corporate Projects – to be determined	295
Corporate Services	Information Technology	325
	Buildings Upgrade	100
Community Living	Library Resources	164
	Domestic Waste Disposal Bins	115
City Assets	Annual Infrastructure Upgrade Program	3,649
	Infrastructure – SRV - Drainage	1,473
	Town Centres Beautification	600
	Enfield Village Revitalisation	1,200
	Parks & Playgrounds Upgrade	520
	Plant & Equipment	1,250
	Stormwater Management	494
	Streetscape, Tree Planting and Signage	620
Total		10,805



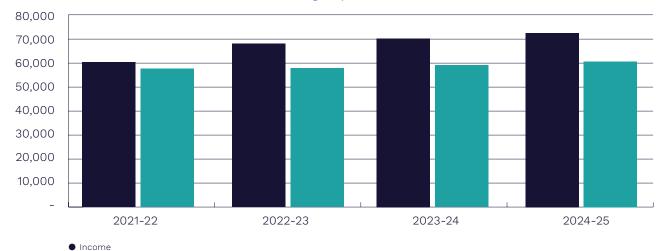
# Budget Forecast

### **Forecast result**



Forecasted Budget Result 2021-22 to 2024-25

**Operating – Income v Expenditure** (excluding depreciation)



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Expenditure

### Forward Estimates of Income & Expenditure

	Budget 2021-22	Budget 2022-23	Budget 2023-24	Budget 2024-25
Operating Income	1			
Туре				
Rates & Annual Charges	33,687,499	35,532,266	37,069,969	38,702,396
User Charges & Fees	9,943,851	10,229,947	10,504,287	10,791,205
Interest & Investment Revenue	650,000	901,000	952,000	1,058,000
Other Revenue	4,878,529	4,789,100	4,884,882	4,982,578
Rental Revenue	2,347,282	2,649,228	2,702,212	2,818,012
Operating Grants & Contributions	2,599,019	2,655,122	2,713,743	2,786,129
Capital Grants & Contributions	6,480,000	11,521,550	11,558,486	11,595,791
Total Operating Income	60,586,180	68,278,213	70,385,579	72,734,111
Operating Expenditure				
Туре				
Employment Costs	22,922,355	23,692,425	24,303,455	24,936,887
Borrowing Costs	339,638	335,190	330,906	369,130
Materials & Contracts	14,484,206	13,310,622	13,602,063	14,096,168
Depreciation	9,562,886	9,658,515	9,755,100	9,852,651
Other Expenses	10,382,170	10,877,514	11,150,328	11,393,728
Total Operating Expenditure	57,691,255	57,874,266	59,141,852	60,648,564
Operating Result	2,894,925	10,403,947	11,243,727	12,085,547
Net Operating Result before Capital Items	(3,585,075)	(1,117,603)	(314,759)	489,756
Funding Statement				
Operating Result	2,894,925	10,403,947	11,243,727	12,085,547
Add Back Non Cash Items				
Depreciation	9,562,886	9,658,515	9,755,100	9,852,651
Total Non Cash Items	9,562,886	9,658,515	9,755,100	9,852,651
Adjusted Operating Result	12,457,811	20,062,462	20,998,827	21,938,198
Source of Capital Funds				
Sale of Assets	550,000	1,060,000	1,075,000	1,090,000
Loan Funds	1,000,000	-	1,000,000	2,000,000
Transferred From Section 94	445,000	75,000	75,000	75,000
Transferred From Reserves	2,924,213	1,522,962	1,248,436	11,257,805
Funds Available	17,377,024	22,720,424	24,397,263	36,361,003
Less Funds Utilised				
Acquistion of Assets	10,804,555	10,816,160	12,294,130	23,833,446
Loan Principal Repayment	725,651	728,702	734,302	694,174
Transfer to Section 94	5,030,000	10,071,916	10,134,224	10,171,899
Transfer to Reserves	800,000	1,085,000	1,215,000	1,625,000
Net Movement in Working Capital	16,818	18,646	19,607	36,484

### Forward Estimates of Income & Expenditure: Office of the General Manager

	Budget 2021-22	Budget 2022-23	Budget 2023-24	Budget 2024-25
Operating Income				
Туре				
Rates & Annual Charges	27,164,746	28,599,496	29,692,049	30,903,139
User Charges & Fees				-
Interest & Investment Revenue	650,000	901,000	952,000	1,058,000
Other Revenue	2,000	2,040	2,081	2,122
Rental Revenue	-			
Operating Grants & Contributions	870,955	887,826	906,314	932,738
Capital Grants & Contributions	5,030,000	10,071,550	10,108,486	10,145,791
Total Operating Income	33,717,701	40,461,912	41,660,930	43,041,790
Operating Expenditure				
Туре				
Employment Costs	1,050,313	1,071,959	1,099,414	1,127,576
Borrowing Costs	306,724	302,276	297,992	336,216
Materials & Contracts	557,150	452,966	461,896	496,001
Depreciation	9,345,000	9,438,450	9,532,835	9,628,163
Other Expenses	1,582,500	1,629,150	1,661,733	1,714,967
Total Operating Expenditure	12,841,687	12,894,801	13,053,870	13,302,923
Operating Result	20,876,014	27,567,111	28,607,060	29,738,867
Net Operating Result before Capital Items	15,846,014	17,495,561	18,498,574	19,593,076
Funding Statement				
Operating Result	20,876,014	27,567,111	28,607,060	29,738,867
Add Back Non Cash Items				
Depreciation	9,345,000	9,438,450	9,532,835	9,628,163
Total Non Cash Items	9,345,000	9,438,450	9,532,835	9,628,163
Adjusted Operating Result	30,221,014	37,005,561	38,139,895	39,367,030
Source of Capital Funds				
Sale of Assets	-	-	-	-
Loan Funds	-	-		
Transferred From Section 94	-	-		
Transferred From Reserves	-	-	-	-
Funds Available	30,221,014	37,005,561	38,139,895	39,367,030
Less Funds Utilised				
Acquistion of Assets	295,000	295,000	295,000	295,000
Loan Principal Repayment	725,651	728,702	734,302	694,174
Transfer to Section 94	5,030,000	10,071,916	10,134,224	10,171,899
Transfer to Reserves	-	-	-	-
Net Movement in Working Capital	24,170,363	25,909,943	26,976,369	28,205,957

### Forward Estimates of Income & Expenditure: Corporate Services

	Budget 2021-22	Budget 2022-23	Budget 2023-24	Budget 2024-25
Operating Income				<u> </u>
Туре				
Rates & Annual Charges	7,880	7,395	9,086	9,359
User Charges & Fees	1,289,651	1,321,892	1,361,078	1,401,429
Interest & Investment Revenue	-	_	-	-
Other Revenue	66,477	67,807	69,163	70,546
Rental Revenue	2,347,282	2,649,228	2,702,212	2,818,012
Operating Grants & Contributions	5,000	5,100	5,202	5,306
Capital Grants & Contributions	-	-	-	-
Total Operating Income	3,716,290	4,051,422	4,146,741	4,304,652
Operating Expenditure				
Туре				
Employment Costs	2,997,469	3,057,418	3,133,854	3,212,200
Borrowing Costs	239	239	239	239
Materials & Contracts	1,586,396	1,306,318	1,332,095	1,478,383
Depreciation	3,600	3,636	3,672	3,709
Other Expenses	2,429,066	2,538,200	2,624,703	2,652,508
Total Operating Expenditure	7,016,770	6,905,811	7,094,563	7,347,039
Operating Result	(3,300,480)	(2,854,389)	(2,947,822)	(3,042,387)
Net Operating Result before Capital Items	(3,300,480)	(2,854,389)	(2,947,822)	(3,042,387)
Funding Statement				
Operating Result	(3,300,480)	(2,854,389)	(2,947,822)	(3,042,387)
Add Back Non Cash Items				
Depreciation	3,600	3,636	3,672	3,709
Total Non Cash Items	3,600	3,636	3,672	3,709
Adjusted Operating Result	(3,296,880)	(2,850,753)	(2,944,150)	(3,038,678)
Source of Capital Funds				
Sale of Assets	-	-	-	-
Loan Funds	-	-	-	2,000,000
Transferred From Section 94	-	-	-	-
Transferred From Reserves	500,000	145,000	45,000	10,145,000
Funds Available	(2,796,880)	(2,705,753)	(2,899,150)	9,106,322
Less Funds Utilised				
Acquistion of Assets	425,000	425,000	1,625,000	12,775,000
Loan Principal Repayment	-	-	-	
Transfer to Section 94	-	-	-	
Transfer to Reserves	350,000	435,000	465,000	475,000
Net Movement in Working Capital	(3,571,880)	(3,565,753)	(4,989,150)	(4,143,678)

### Forward Estimates of Income & Expenditure: City Assets

	Budget 2021-22	Budget 2022-23	Budget 2023-24	Budget 2024-25
Operating Income				
Туре				
Rates & Annual Charges	-	_	-	_
User Charges & Fees	5,266,200	5,447,855	5,592,390	5,740,883
Interest & Investment Revenue	-	-	-	-
Other Revenue	117,800	120,156	122,559	125,010
Rental Revenue	-			
Operating Grants & Contributions	1,381,647	1,412,403	1,443,853	1,479,292
Capital Grants & Contributions	1,450,000	1,450,000	1,450,000	1,450,000
Total Operating Income	8,215,647	8,430,414	8,608,802	8,795,185
Operating Expenditure				
Туре				
Employment Costs	6,824,754	7,121,843	7,301,093	7,484,860
Borrowing Costs	3,267	3,267	3,267	3,267
Materials & Contracts	5,099,602	5,148,330	5,266,152	5,366,952
Depreciation	21,428	21,642	21,859	22,077
Other Expenses	1,998,525	2,059,669	2,111,325	2,164,328
Total Operating Expenditure	13,947,576	14,354,751	14,703,696	15,041,484
Operating Result	(5,731,929)	(5,924,337)	(6,094,894)	(6,246,299)
Net Operating Result before Capital Items	(7,181,929)	(7,374,337)	(7,544,894)	(7,696,299)
Funding Statement				
Operating Result	(5,731,929)	(5,924,337)	(6,094,894)	(6,246,299)
Add Back Non Cash Items				
Depreciation	21,428	21,642	21,859	22,077
Total Non Cash Items	21,428	21,642	21,859	22,077
Adjusted Operating Result	(5,710,501)	(5,902,695)	(6,073,035)	(6,224,222)
Source of Capital Funds				
Sale of Assets	550,000	1,060,000	1,075,000	1,090,000
Loan Funds	1,000,000	-	1,000,000	-
Transferred From Section 94	-	-	-	-
Transferred From Reserves	700,000	785,000	880,000	1,000,000
Funds Available	(3,460,501)	(4,057,695)	(3,118,035)	(4,134,222)
Less Funds Utilised				
Acquistion of Assets	9,805,555	9,802,160	10,073,130	10,450,446
Loan Principal Repayment	-	-	-	-
Transfer to Section 94	-	-	-	-
Transfer to Reserves	350,000	350,000	450,000	850,000
Net Movement in Working Capital	(13,616,056)	(14,209,855)	(13,641,165)	(15,434,668)

### Forward Estimates of Income & Expenditure: City Strategy

	Budget 2021-22	Budget 2022-23	Budget 2023-24	Budget 2024-25
Operating Income				
Туре				
Rates & Annual Charges	6,514,873	6,925,376	7,368,833	7,789,898
User Charges & Fees	1,157,000	1,185,925	1,209,644	1,233,836
Interest & Investment Revenue	-	-	-	-
Other Revenue	62,000	63,240	64,505	65,795
Rental Revenue		-	-	-
Operating Grants & Contributions	77,145	79,074	81,050	83,482
Capital Grants & Contributions	-	-	-	-
Total Operating Income	7,811,018	8,253,615	8,724,032	9,173,011
Operating Expenditure				
Туре				
Employment Costs	2,859,083	2,643,512	2,709,963	2,778,086
Borrowing Costs	29,408	29,408	29,408	29,408
Materials & Contracts	4,557,565	3,697,295	3,783,569	3,902,814
Depreciation	192,858	194,787	196,734	198,702
Other Expenses	2,892,265	3,123,952	3,188,148	3,258,653
Total Operating Expenditure	10,531,179	9,688,954	9,907,822	10,167,663
Operating Result	(2,720,161)	(1,435,339)	(1,183,790)	(994,652)
Net Operating Result before Capital Items	(2,720,161)	(1,435,339)	(1,183,790)	(994,652)
Funding Statement				
Operating Result	(2,720,161)	(1,435,339)	(1,183,790)	(994,652)
Add Back Non Cash Items				
Depreciation	192,858	194,787	196,734	198,702
Total Non Cash Items	192,858	194,787	196,734	198,702
Adjusted Operating Result	(2,527,303)	(1,240,552)	(987,056)	(795,950)
Source of Capital Funds				
Sale of Assets	-	-	-	-
Loan Funds	-	-	-	
Transferred From Section 94	445,000	75,000	75,000	75,000
Transferred From Reserves	1,724,213	592,962	323,436	112,805
Funds Available	(358,090)	(572,590)	(588,620)	(608,145)
Less Funds Utilised		1	1	
Acquistion of Assets	115,000	120,000	125,000	130,000
Loan Principal Repayment	-	-	-	-
Transfer to Section 94	-	-	-	-
Transfer to Reserves	-	200,000	200,000	200,000
Net Movement in Working Capital	(473,090)	(892,590)	(913,620)	(938,145)

### Forward Estimates of Income & Expenditure: Community Life

	Budget 2021-22	Budget 2022-23	Budget 2023-24	Budget 2024-25
Operating Income		<u> </u>		
Туре				
Rates & Annual Charges	-	_	-	_
User Charges & Fees	2,151,000	2,192,275	2,256,716	2,328,063
Interest & Investment Revenue	-	-	-	-
Other Revenue	4,562,100	4,466,342	4,555,669	4,646,782
Rental Revenue				
Operating Grants & Contributions	232,272	238,079	244,031	251,352
Capital Grants & Contributions	-	-	-	-
Total Operating Income	6,945,372	6,896,696	7,056,416	7,226,197
Operating Expenditure				
Туре				
Employment Costs	7,802,632	7,962,619	8,165,718	8,374,015
Borrowing Costs	-	-	-	-
Materials & Contracts	1,810,643	1,906,876	1,943,812	1,981,467
Depreciation	-	-	-	-
Other Expenses	720,484	737,056	754,024	771,398
Total Operating Expenditure	10,333,759	10,606,551	10,863,554	11,126,880
Operating Result	(3,388,387)	(3,709,855)	(3,807,138)	(3,900,683)
Net Operating Result before Capital Items	(3,388,387)	(3,709,855)	(3,807,138)	(3,900,683)
Funding Statement				
Operating Result	(3,388,387)	(3,709,855)	(3,807,138)	(3,900,683)
Add Back Non Cash Items				
Depreciation	-	-	-	-
Total Non Cash Items	-	-	-	-
Adjusted Operating Result	(3,388,387)	(3,709,855)	(3,807,138)	(3,900,683)
Source of Capital Funds				
Sale of Assets	-	-	-	-
Loan Funds	-	-	-	-
Transferred From Section 94	-	-	-	-
Transferred From Reserves	-	-	-	-
Funds Available	(3,388,387)	(3,709,855)	(3,807,138)	(3,900,683)
Less Funds Utilised				
Acquistion of Assets	164,000	174,000	176,000	183,000
Loan Principal Repayment	-	-	-	-
Transfer to Section 94	-	-	-	-
Transfer to Reserves	50,000	50,000	50,000	50,000
Net Movement in Working Capital	(3,602,387)	(3,933,855)	(4,033,138)	(4,133,683)

### Forward Estimates of Income & Expenditure: People & Performance

	Budget 2021-22	Budget 2022-23	Budget 2023-24	Budget 2024-25
Operating Income				
Туре				
Rates & Annual Charges	-	_	-	_
User Charges & Fees	80,000	82,000	84,460	86,994
Interest & Investment Revenue	-	-	-	-
Other Revenue	68,152	69,515	70,905	72,323
Rental Revenue	-	-	-	-
Operating Grants & Contributions	32,000	32,640	33,293	33,959
Capital Grants & Contributions	-	-	-	-
Total Operating Income	180,152	184,155	188,658	193,276
Operating Expenditure				
Туре				
Employment Costs	1,388,104	1,835,074	1,893,413	1,960,150
Borrowing Costs	-	-	-	-
Materials & Contracts	872,850	798,837	814,539	870,551
Depreciation	-	-	-	-
Other Expenses	759,330	789,487	810,395	831,876
Total Operating Expenditure	3,020,284	3,423,398	3,518,347	3,662,577
Operating Result	(2,840,132)	(3,239,243)	(3,329,689)	(3,469,301)
Net Operating Result before Capital Items	(2,840,132)	(3,239,243)	(3,329,689)	(3,469,301)
Funding Statement				
Operating Result	(2,840,132)	(3,239,243)	(3,329,689)	(3,469,301)
Add Back Non Cash Items				
Depreciation	-	-	-	_
Total Non Cash Items	-	-	-	_
Adjusted Operating Result	(2,840,132)	(3,239,243)	(3,329,689)	(3,469,301)
Source of Capital Funds				
Sale of Assets	-	-	-	-
Loan Funds	-	-	-	-
Transferred From Section 94	-	-	-	-
Transferred From Reserves	-	-	-	-
Funds Available	(2,840,132)	(3,239,243)	(3,329,689)	(3,469,301)
Less Funds Utilised				
Acquistion of Assets	-	-	-	
Loan Principal Repayment	-	-	-	-
Transfer to Section 94	-	-	-	
Transfer to Reserves	50,000	50,000	50,000	50,000
Net Movement in Working Capital	(2,890,132)	(3,289,243)	(3,379,689)	(3,519,301)

#### Income Statement

	Budget 2021-22	Budget 2022-23	Budget 2023-24	Budget 2024-25
	\$	\$	\$	\$
Income from Continuing Operations	Ψ	Ψ	Ψ	Ψ
Rates & Annual Charges	33,687,499	35,532,267	37,069,969	38,702,396
User Charges & Fees	9,943,851	10,229,947	10,504,287	10,791,205
Interest & Investment Revenue	650,000	901,000	952,000	1,058,000
Other Revenues	4,878,529	4,789,100	4,884,882	4,982,579
Rental Revenue	2,347,282	2,649,228	2,702,212	2,818,012
	2,347,202	2,049,220	2,702,212	2,010,012
Grants & Contributions provided for Operating Purposes	2,599,019	2,655,122	2,713,742	2,786,129
Grants & Contributions provided for Capital Purposes	6,480,000	11,521,550	11,558,486	11,595,791
Total Income From Continuing				
Operations	60,586,180	68,278,213	70,385,577	72,734,113
Expenses From Continuing Operations				
Employee Benefits & On-Costs	22,922,355	23,692,425	24,303,455	24,936,887
Borrowing Costs	339,638	335,190	330,906	369,130
Materials & Contracts	14,484,206	13,310,622	13,602,063	14,096,168
Depreciation & Amortisation	9,562,886	9,658,515	9,755,100	9,852,651
Other Expenses	10,382,170	10,877,514	11,150,328	11,393,730
Total Expenses From Continuing				
Operations	57,691,255	57,874,266	59,141,853	60,648,565
Operating Result from Continuing Operations	2,894,925	10,403,947	11,243,724	12,085,547
Net Operating Result				
before Capital Items	(3,585,075)	(1,117,603)	(314,761)	489,756
 Depreciation Contra	9,562,886	9,658,515	9,755,100	9,852,651
Disposal of Assets	550,000	1,060,000	1,075,000	1,090,000
	550,000	1,000,000	1,073,000	1,080,000

6,527,811

9,600,912

10,515,339

**Operating Funds Available** 

11,432,407

### **Balance Sheet**

	Budget as at 30 June 2022	Budget as at 30 June 2023	Budget as at 30 June 2024	Budget as at 30 June 2025
	\$	\$	\$	\$
Assets				
Current Assets				
Cash & Cash Equivalents	994,338	10,344,305	20,310,742	21,531,457
Investments	41,684,174	41,684,174	41,684,174	41,684,174
Receivables	3,257,888	3,732,567	3,882,921	3,980,913
Other	1,132,126	1,115,948	1,129,407	1,146,999
Non-current assets classified as "held for sale"	-	-	-	
Total Current Assets	47,068,525	56,876,994	67,007,244	68,343,543
Non-Current Assets				
Investments	2,748,504	2,748,504	2,748,504	2,748,504
Receivables	-	-	-	
Infrastructure, Property, Plant & Equipment	507,499,178	507,816,888	509,503,183	522,618,467
Investment Property	4,340,000	4,340,000	4,340,000	4,340,000
Intangible Assets	330,000	330,000	330,000	330,000
Right of Use assets	2,173,381	1,953,316	1,731,051	1,506,562
Other	15,000	15,000	15,000	15,000
Total Non-Current Assets	517,106,062	517,203,707	518,667,738	531,558,532
Total Assets	564,174,588	574,080,701	585,674,982	599,902,075
Liabilities				
Current Liabilities				
Payables	10,510,261	10,540,656	10,797,227	11,799,028
Contract Liabilities	1,653,896	2,060,513	2,094,641	2,131,059
Lease Liabilities	211,787	217,272	219,824	225,833
Borrowings	728,701	693,185	611,942	676,422
Provisions	7,021,460	7,021,460	7,021,460	7,021,460
Total Current Liabilities	20,126,104	20,533,087	20,745,093	21,853,801
Non-Current Liabilities		1	1	
Payables	-	-	-	-
Contract Liabilities	-	-	-	-
Lease Liabilities	2,208,089	1,990,817	1,770,993	1,545,160
Borrowings	5,033,455	4,340,270	4,687,213	5,928,560
Provisions	133,540	133,540	133,540	133,540
Total Non-Current Liabilities	7,375,084	6,464,627	6,591,746	7,607,260
Total Liabilities	27,501,187	26,997,713	27,336,839	29,461,060
Net Assets	536,673,400	547,082,988	558,338,143	570,441,015
Equity				
Equity	250.022.400	200 242 088	200 500 142	

Equity				
Accummulated Surplus	258,933,400	269,342,988	280,598,143	292,701,015
Revaluation Reserves	277,740,000	277,740,000	277,740,000	277,740,000
Total Equity	536,673,400	547,082,988	558,338,143	570,441,015

### **Cash Flow Statement**

	Budget as at 30 June 2022	Budget as at 30 June 2023	Budget as at 30 June 2024	Budget as at 30 June 2025
	\$	\$	\$	\$
Cash Flows from Operating Activities				
Receipts				
Rates & Annual Charges	33,694,115	35,541,622	37,077,767	38,710,675
User Charges & Fees	10,078,786	10,249,845	10,523,367	10,811,16
Interest & Investment Revenue Received	639,782	828,869	882,535	1,045,864
Grants & Contributions	8,930,567	14,313,276	14,274,788	14,384,859
Other	7,160,427	7,338,722	7,562,338	7,774,820
	60,503,677	68,272,335	70,320,795	72,727,379
Payments				
Employee Benefits & On-Costs	22,874,333	23,651,565	24,275,550	24,908,276
Materials & Contracts	14,620,729	13,366,805	13,555,322	14,035,075
Borrowing Costs	341,033	331,965	318,595	347,476
Other	10,386,398	10,876,002	11,139,839	11,381,604
	48,222,493	48,226,337	49,289,306	50,672,43 <sup>2</sup>
Net Cash provided (or used in) Operating Activities	12,281,184	20,045,998	21,031,489	22,054,948
Cash Flows from Investing Activities				
Receipts Sale of Infrastructure, Property,				
Plant & Equipment	550,000	1,060,000	1,075,000	1,090,000
Payments				
Purchase of Infrastructure, Property, Plant & Equipment	11,905,045	10,815,332	12,188,692	23,010,235
Net Cash provided (or used in) Investing Activities	(11,355,045)	(9,755,332)	(11,113,692)	(21,920,235)
Cook Flows from Financiad Activities				
Cash Flows from Financing Activities				
Receipts	1000000		1000.000	0.000.000
Proceeds from Borrowings & Advances	1,000,000	-	1,000,000	2,000,000
Payments				
Repayment of Borrowings & Advances	725,650	728,701	734,301	694173
Repayment of lease liabilities (principal repayments)	206,151	211,787	217,272	219,824
Net Cash Flow provided (used in) Financing Activities	68,199	(940,488)	48,427	1,086,003
Net Increase / (Decrease) in Cash & Cash Equivalents	994,338	9,350,178	9,966,224	1,220,716
Cash at the beginning of the reporting period	-	994,338	10,344,516	20,310,740

994,338

10,344,516

20,310,740

Cash & Cash Equivalents - end of the year

21,531,456

Promote and enhance the retail and dining experience in Burwood through initiatives which attract visitors.







If you have a comment or a question about the Operational Plan 2021-2022 please contact us:

Email: council@burwood.nsw.gov.au Phone: 9911 9911 Social media: @BurwoodCouncil In person: 2 Conder Street, Burwood

