

# Inclusive Customer Service Training

## A Zero Barriers Initiative



This f2f training focuses on promoting effective customer service that embraces diversity, equity, and inclusion in the workplace. The session covers the importance of using inclusive attitude, overcoming barriers, and ensuring accessibility for all.

Participants will learn practical techniques to foster an inclusive culture, enhance customer service, and improve overall business outcomes.

**Date: 25<sup>th</sup> June**

**Time: 9:30-11:30 am**

**Venue: Woodstock Community Centre,  
22 Church St, Burwood NSW 2134**



Link: <https://bit.ly/43jUNtX>



**Trainer: Adam Holstein (Macarthur Disability Services)**



pro-bono collaborator

