

Annual Report 2017

+ State of the Environment Report

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Message from the Mayor



CR JOHN FAKER. Mayor of Burwood

Council's Annual Report for 2016-17.

In the past financial year, we have undertaken a number of major and capital projects across our area, implemented numerous safety initiatives in our town centres and hosted vibrant civic and cultural events attracting more than 350,000 visitors to ensure that Burwood remains the hub of the Inner West.

The Annual Report 2016-17 provides you with an overview of the number of exciting projects and initiatives we have undertaken throughout the year and highlights our major achievements in fostering a sense of pride, providing better accessibility, improving our local economy and ensuring future environmental sustainability.

In particular, Council completed the refurbishment of the Woodstock Centre, opened Stage 2 of Wangal Park, commenced upgrades to the Enfield Aquatic Centre and delivered extensive restoration and maintenance works on our local infrastructure.

Our community can look forward to Council continuing this success with the completion of Wangal Park embellishment works, Blair Park upgrades, enhancements at Henley Park and the Enfield Aquatic Centre, beautification works in our town centres and a comprehensive capital works program scheduled to be undertaken in the next financial year. I am proud of our Council's performance in 2016-17 and our achievements are testament to the hard work and dedication of community members, Councillors and Council staff coming together to ensure Burwood remains a great place to live, work and visit.

Message from the General Manager



MICHAEL MCMAHON, **General Manager**

Located between Sydney and Parramatta cities, Burwood is a mixing pot of culture with a thriving business and retail centre surrounded by historic villages. In particular, our strategic location and accessibility provides significant opportunities for our community as we look ahead to 2017-18. Burwood Council continues to build on its success from previous years, delivering a \$6.7 million surplus in its 2016-17 Budget, while continuing to provide a high level of services and initiatives to our community. This strong financial result was achieved through our commitment to fiscal responsibility, improved procurement processes and investment

opportunities.

Council continues to invest surplus funds and generate additional income through initiatives such as our Property Strategy to ensure that we can continue to deliver on targets identified in our Delivery Program and meet the needs of our community. We understand the community has high expectations on the services and facilities provided by Council and I make every effort to ensure that we continue to remain efficient and effective in our delivery during the next financial year.

I appreciate the support given by my staff in improving this organisation and in implementing Council's policies. I would also like to thank the Councillors for their support throughout the year.



As Mayor of Burwood, I'm pleased to present your

Our Financial Performance

2016-17 Total Income \$49.219 Million



2016-17 Total Operating Expenses \$42.479 Million



Capital Expenditure '000s



Operating Results '000s



Operating Results Before Capital '000s





| Levied | 276 |
|-------------|-----|
| Expenditure | 276 |

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| 6,740 | |
|--------|----|
| 8,147 | |
| 3,193 | |
| 4,974 | |
| 758 | |
| 23,649 | |
| 10,005 | |
| 3,270 | |
| | 25 |

| | 2,786 | |
|-------|--------|--|
| | -9 | |
| | 1,695 | |
| | -2,792 | |
| | -2,387 | |
| ••••• | 18,968 | |
| ••••• | 7,026 | |
| | -2 | |
| | | |

20

Our Achievements



601,276 **visits** to the Library and Community Hub

198,992 books and resources borrowed or utilised

Library & Community Hub



222

DAs assessed

3,210

Parking Permits issued

A safe and clean environment

26,033L

of **rubbish removed** from town centres by Safe and Clean Team

3,107 shopping trolleys reported and removed

315

health inspections conducted across the LGA

31 applications for CCTV from Police

Celebrating our diversity



in funding given to community groups

350,000 visitors to civic events

citizenship ceremonies

Improving infrastructure

6,200sqm of footpath reconstructed

13,000sqm

of road pavement reconstruction



Provide support for our **residents**



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A sustainable future

environmental workshops and presentations held with local schools and child care centres

bins checked as part of the Bin Inspection Program

\$27,216

83

468

in recyclables generated through Commercial Trade Waste Program



learn to swim bookings

Enfield Aquatic Centre



Statutory Requirements

Elected Representatives

During 2016-2017 an amount of \$308,001 was expended on the payment of expenses and the provision of facilities for Councillors. These expenses were provided in accordance with Council's Councillors Expenses and Facilities Policy and were made up as follows:



| Mayoral and Councillors' Fees 2016 - 2017 | | | | | |
|---|---------|--|--|--|--|
| Mayoral Fee | 41,090 | | | | |
| Councillors' Fees | 113,023 | | | | |
| Total | 154,113 | | | | |

| Total | 153,888 |
|---|---------|
| Miscellaneous | 27,132 |
| Printing Cost & Stationery | 12,273 |
| Telecommunication Expense | 5,699 |
| Councillors Civic Expenses | 1,683 |
| Grants, Donations | 9,869 |
| Mayoral Receptions/Civic Functions | 19,636 |
| Mayoral Publications (Advertising) | 50,298 |
| Travel Expenses | 1,821 |
| Training, Skills Development & Workshop | 3,887 |
| Conferences & Seminars | 4,590 |
| Travelling Expense (Mayoral Vehicle) | 17,000 |



Organisational Structure



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Senior Staff

| Employee | Salary Component | Employer Super / Salary Sacrifice | Non Cash Benefit (Car) | Reportable FBT | Non Cash Benefit (Leave) |
|----------------------|---------------------|--|------------------------------|-------------------|--------------------------------|
| Michael McMahon | \$287,060 | \$28,522 | \$12,134 | \$24,207 | \$11,510 |
| Bruce MacDonnell | \$206,208 | \$43,826 | \$10,589 | \$20,189 | \$ - |
| lan McCallum | \$115,153 | \$11,682 | \$5,175 | \$5,864 | \$ - |
| Tommaso Briscese* | \$114,135 | \$10,843 | \$5,105 | \$4,746 | \$ - |

* Ian McCallum left on 9 December 2016 and Tommaso Briscese commenced in the role on 16 December 2016.

Details Of Contracts Awarded

| Contractor | Nature of Goods and Services | \$ (excluding GST) | |
|------------------------------------|--|--------------------|--|
| ICON Building Group | Enfield Pool Aquatic amenity Upgrade | \$653,393.94 | |
| Concept Electrical & Solar Pty Ltd | Enfield Pool - Solar Panel System | \$58,750.00 | |
| Globe Australia Pty Ltd | Agricultural Products (SSROC) | SSROC | |
| A.D. Envirotech Australia Pty Ltd | Asbestos (Response & Disposal of Illegally Dumped Asbestos) SSROC | SSROC | |



Details Of Overseas Visits

In August 2016, the General Manager Michael McMahon travelled to London, UK in his role of Chairman of CivicRisk Metro to negotiate the insurance renewals for the CivicRisk Mutual Group of which Burwood Council is a member. The duration of the trip was 6 August 2016 to 14 August 2016 and all costs were met by CivicRisk Mutual.

Special Rate Variation

Following extensive community consultation, in 2014 Council submitted an application to the Independent Pricing and Regulatory Tribunal (IPART) for a special rate variation. On June 3, 2014 IPART approved Council's application for a special rate variation, allowing for a four-year progressive increase, commencing in 2014/2015. The additional funding received from the special variation is allocated to fund Council's comprehensive capital works program to upgrade local roads, footpaths, kerbs and parks. Below indicates the projects funded by the special rate variation during the 2016/2017 period.

| | | Income | Expenditure | |
|--|--|--------------|-------------|--|
| Income levied throughout 2016 | Income levied throughout 2016/2017 from Special Rate Variation | | | |
| Work Carried Out | Location | | | |
| Footpath Renewal/Upgrade | Conder Street | | \$18,677.5 | |
| Footpath Renewal/Upgrade | Quandong Avenue – Liverpool Road to Seale Street | | \$21,757.4 | |
| Footpath Renewal/Upgrade | Acton – Monash to Parramatta Road | | \$43,632.8 | |
| Footpath Renewal/Upgrade | Portland Street to Tavistock Street | | \$36,306.1 | |
| Footpath Renewal/Upgrade | Conder Street to Stanley Street | | \$50,143.5 | |
| Footpath Renewal/Upgrade | Segments of Cooper Street to Parramatta Road | | \$105,001.2 | |
| Kerb and Gutter Renewal/ Upgrade and road resheet | Conder Street | | \$17,712.0 | |
| Kerb and Gutter Renewal/ Upgrade and road resheet | Quandong Avenue – Liverpool Road to Seale Street | | \$21,288.8 | |
| Kerb and Gutter Renewal/ Upgrade and road resheet | Tangarra East – Portland Street to Stanley Street | | \$19,228.6 | |
| Road reconstruction | Stanley Street – Tangarra East to Georges River Road | | \$218,252.3 | |
| Maintenance of Roads | | | \$52,000.0 | |
| Maintenance of Footpaths | | | \$65,921.0 | |
| Maintenance of Kerb & Gutter | | | \$15,000.0 | |
| Maintenance of Parks | | | \$15,000.0 | |
| Recreational Upgrade | Burwood Park BBQ's upgrade | | \$12,720.8 | |
| Recreational Upgrade | Henley Park BBQ's upgrade | | \$8,440.0 | |
| Recreational Upgrade | Woodstock Park BBQ's upgrade | | \$16,839.6 | |
| Recreational Upgrade | Henley & Grant Park Lighting | | \$14,00 | |
| Total | | \$747,921.00 | \$751,921.9 | |

Legal Costs – Proceedings and Services

During 2016-2017, Council incurred expenses in the amount of \$456,730 in proceedings taken by, or against it, in accordance with Section 428(e) of the Local Government Act 1993. Details of all legal matters dealt with during 2016-2017 are as follows:

| Subject | Proceedings by Burwood Council | Proceedings against Burwood Council | Results | Costs \$ | Costs Awarded / Recovered \$ | Fines \$ | | 10 | |
|--|--------------------------------------|--|-----------|-------------|---------------------------------------|-------------|---|----|--|
| Legal Proceedings | | | | | | | | | |
| Supreme Court - 13 Appian Way | | * | Ongoing | 57,994 | | | | | |
| Appeal, Land & Environment Court - 1-3 Elizabeth Street | | * | Finalised | 10,588 | | | Ċ | 10 | |
| Appeal, Land & Environment Court - 1 Railway Parade | * | | Finalised | 7,169 | | | | 10 | |
| Appeal, Land & Environment Court - 13 Appian Way | | * | Finalised | 52,165 | | | | | |
| Appeal, Land & Environment Court - 12-14 Gloucester Street | | * | Finalised | 49,115 | | | | 10 | |
| Appeal, Land & Environment Court - 7B-9 Church Street | | * | Finalised | 1,387 | 3,055 | | | | |
| Appeal, Land & Environment Court - 62-66 Parramatta Road | | * | Finalised | 15,260 | | | | 10 | |
| Appeal, Land & Environment Court - 31 Conder Street | | * | Ongoing | 8,184 | | | | 10 | |
| Appeal, Land & Environment Court - 5-13 Carilla Street | | * | Finalised | | 7,000 | | | 10 | |
| Appeal, Land & Environment Court - 9-11 Oxford Street & 98 Wentworth Road | | * | Ongoing | 7,636 | | | | 10 | |
| Weigh Bridge / Crane Recovery - 1 Railway Parade | * | | Finalised | 3,575 | | | | 10 | |
| Local Court - 13 Morwick Street | | * | Finalised | 2,977 | 1,700 | 11,000 | | | |

| Environmental Planning and Assessment Act - 45 Cheltenham Road | * | | Ongoing | 15,852 | | |
|--|---|---|-----------|---------|--------|--------|
| Environmental Planning and Assessment Act - 248-250 Liverpool Road | * | | Finalised | 41,266 | | |
| lllegal Building Works - 2 Culdees Road | | * | Ongoing | 10,369 | | |
| SUB TOTAL | | | | 283,535 | 11,755 | 11,000 |

| Legal Services | | | | | |
|---|----|--|---------|--------|--------|
| Legal Advice - Miscellaneous Matters | | | 56,766 | | 12,250 |
| Legal Advice - Council Contractua Obligations | al | | 31,713 | | |
| Property Sales / Acquisitions | | | 9,307 | | |
| Rates Debt Recovery Actions | | | 26,547 | 24,542 | |
| Voluntary Planning Agreements | 1 | | 48,862 | 20,968 | |
| GRAND TOTAL | | | 456,730 | 57,265 | 23,250 |

Council uses the services of a debt collection agency for the collection of overdue rates and charges and sundry debtor accounts. As a result of this service, some legal proceedings are instigated. The cost of this service amounted to \$26,547 the period 2016-2017, of which the majority is recoverable from the ratepayer or trade debtor.

Details of work carried out on private land

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No works were carried out on private property for the reporting period.

Companies in which Council held a controlling interest

Council does not hold a controlling interest in any companies.

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Statement Of Partnerships, Co-Operatives and Joint Ventures to which Council was a Party

Regional Recycling Materials Contract

The regional recycling materials contract for the receiving, sorting and marketing of dry recyclables was established between six Councils including Burwood, Strathfield, Ashfield, Canada Bay, Leichhardt and Auburn, continued during the reporting year. The contract resulted in an additional income stream for Council.

The new contract commenced on 1 October 2013 and is for a seven year period.

Joint Burwood/Strathfield **Recycling Collection Contract**

Burwood and Strathfield Council's joint recycling collection service has been in place since April 2001. Both Councils recognised that there were economic and service benefits to be gained by sharing recycling collection services. The greatest advantage to both communities is the provision of a more comprehensive recycling service that caters for a far greater range of material than was previously being recycled.

The service was extended in 2009 and a new contract was awarded for the continuation of the joint recycling collection service for a seven year term expiring in 2016.

Strathfield Council advised in April 2017 that they would not be continuing with the Contract as they would be carrying out the collection services independently. The contract ceased in July 2017 and Burwood has made arrangements for the continuation of the service through Council's domestic waste collection contractor Cleanaway.

SSROC Waste Disposal Contract

Burwood Council along with seven other SSROC Councils has entered into an agreement with Veolia Environmental Services for a long term waste disposal contract. The contract is scheduled to commence in July 2016 and a prime focus will be the recovery of recyclable and reusable material from the domestic stream resulting in a reduction in the quantities of waste material that is disposed of to landfill.

Burwood Leichhardt Green Waste and Clean up material contract

Burwood Council along with Leichhardt Council called for tenders for the receival and processing of green waste material and clean up material which is collected from residential properties.

The Councils awarded the contract to Veolia Environmental Services for a period of three years commencing 1 July 2014.





State of Activities relating to enforcing and ensuring compliance with the Companion Animals Act and Regulation

Council delivered a number of programs this year in relation to animal management. Apart from these programs, Council has a set of companion animal obligations which must be undertaken during the year and below is a summary of achievements:

- Increased enforcement of off-leashed dogs in public places and the introduction of educational articles on responsible companion animal management. The increase of enforcement of the off-leash areas and dogs roaming public places has highlighted a low dog attack rate in the area.
- > Lodgement and submission of pound data collection information to the Division of Local Government at the end of the financial period
- > The immediate notification to the Division of Local Government for all reported and known dog attacks in the Burwood LGA
- > Council has continued to ensure that the majority of animals are re-homed as per the "no kill policy" and funding allocated to ensure the success of this program. Funding for this program is generated from the Companion Animal Funds, donations from the public and Council. The "no kill" policy does not take into consideration dangerous dogs, restricted dogs and feral cats as there are legislative provisions preventing each of these categories being re-homed. However, Council has maintained a high percentage of re-homed animals and our reputation is reflective of our high standards
- > Currently Council has four off-leash dog areas within the Burwood LGA with new fencing, new signage and better defined areas. Council is creating a new off leash area at Blair Park and this will take our total off leash areas to four.

Overall, Council has not only met its requirements relating to companion animal activities but also improved its enforcement service to the community ensuring Burwood is a safer place to live by enforcing legislative provisions.

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Organisation Development

Over the reporting year Organisation Development reviewed all of Council's human resources/organisation development programs, policies, systems, documentation and procedures in anticipation of the State Government's Local Government reform agenda in preparedness for the proposed amalgamation of Burwood, Canada Bay and Strathfield Councils. The proposed merger was withdrawn by the NSW Government on 27 July 2017.

To assist our staff in dealing with any amalgamation decisions the following programs were provided:

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- > Resume Writing and Interview Techniques Sessions August 2016
- > Career Readiness Training August/September 2016
- > Mindfulness/Meditation Sessions October 2016
- > Customer Service Experience October 2016
- > Dealing with Aggressive and Violent Situations February 2017
- > Cultural Awareness March 2017
- > Skype for Business Telephony Training March/April 2017
- > Mental Health Awareness Training for Managers and Key Staff May 2017
- > Advanced GIP Training in partnership with Canada Bay Council June 2017

During the reporting year there was one Corporate Induction undertaken for eight staff. In addition Organisation Development conducted 68 Mini "one on one" face to face and on-line inductions as an orientation into Council for a range of contract, agency, casual staff, volunteers and work experience students.

The following Corporate Practices were updated during the reporting year:

- > Motor Vehicle Management
- > Work Health and Safety Statement

Council continued to provide a wide range of comprehensive industry related professional and personnel learning and development opportunities to staff through the facilitation and/ or delivery of over 95 individual or collective programs attended by over 360 staff throughout the reporting year.

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15 staff successfully completed the Certificate IV in Leadership and Management as part of our "Leaders @ Work" initiative in June 2017.

Enterprise Risk Management and Insurance

The Risk Management Committee met on eight occasions during the reporting year and its continued focus was on the implications of amalgamation of Council from an enterprise risk perspective. The Committee had a number of presentations from staff and external stakeholders on a range of risk issues; i.e. Motor vehicle accident claims, Public Liability and Professional Indemnity insurance claims, Council's Recycled Waste contract and Skype for Business Telephony implementation project.

Council continues to be a pro-active member of CivicRisk Mutual for all of our insurance covers (excluding workers compensation) and continues to maintain significant premium savings through strong claims and premium management practices.

Over the reporting year, the review of Council's insurance cover, enterprise risk programs, policies, systems, documentation and procedures continued in anticipation of the State Governments Local Government reform agenda in preparedness for any amalgamation decision.

Work Health and Safety

During the reporting year, Council received the results of the 2015/2016 StateCover Work Health and Safety (WH&S) Audit and obtained an overall WH&S performance score of 93.6%, an improved increase of 5.9% from 87.7% achieved in 2014/2015 and Council is rated "Above Average" when compared to the average score for all Councils.

Major work health and safety initiatives conducted during the reporting year were: > Fire and Emergency Evacuation Procedure for Library and Community Hub staff finalised

- July 2016
- > Mobile Play Van Safe Work Method Statement July 2016
- > Enfield Aquatic Centre Manual Handling Training September 2016
- > Stroke Week Free lunchtime information sessions September 2016
- > First Aid Training for Outdoor Staff September 2016
- > Advanced Return to Work Coordinator Training November 2016
- > Enfield Aquatic Centre Evacuation Signage March 2017
- > First Aid Kits for all Depot Plan restocked March 2017
- > CPR and Resuscitation Presentation to Senior Leaders Group May 2017
- Influenza Vaccinations May 2017
- > Defibrillator Training for Outdoor Staff June 2017

The Work Health and Safety Committee met on five occasions during the reporting year and the focus of the Committee was on the implementation and training of outdoor staff on the updated Safe Work Method Statements and Standard Operating Procedures, ongoing ChemWatch software training and the implications of amalgamation of Council from a work health and safety and workers compensation perspective. Over the reporting year, Council continued to review Council's work health and safety programs, policies, systems, documentation and procedures in anticipation of the State Governments Local Government reform agenda in preparedness for any amalgamation decision.

Council and StateCover conduct guarterly workers compensation claim reviews. Due to effective claims management and pro-active return to work programs, Council's forecasted workers compensation premium for 2017/2018 is the same as the 2016/2017 premium. All claims for workers compensation were processed and reported to Council's insurer StateCover within the prescribed statutory time frame and as at 30 June 2017, Council recorded only four lost time injury claims for the reporting period with all staff returning to

pre-injury duties quickly and in a safe manner.

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Access To Information

Council's Public Officer is responsible for dealing with requests from the public in gaining access to information under the Government Information (Public Access) Act 2009. The Public Officer is supported by the Governance Officer in relation to the administration of all access to information applications received by Council.

Government Information (Public Access) Act Statistics



5 4 Applications 2 0

2016/2017 Formal Applications Received





PID Obligations

promote staff awareness:

- - > E-learning video on 'Public Interest Disclosures', produced with the Internal Ombudsman with foreword by the General Manager and publicised to staff via 'Line in the Sand'.

Internal Reporting Policy

March 2015 and remains in place.

Statistical information on PIDs

Number of publi Number of PIDs

Of PIDs receiv

Corrupt conduct Maladministratio Serious and subs Government info Local governmer Number of PIDs

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Public Interest Disclosures

- Burwood Council's Public Interest Disclosures Act 1994 -Internal Reporting Policy was adopted by Council on 23
- The Policy is accompanied by a PID Procedure for assessing disclosures and investigations.
- Summarised below are the matters reported and actions taken during the reporting period in accordance with the legislation and procedural requirements.

| Jul 2016 – Jun 2017 | | | | | | |
|------------------------------------|---|--|--|--|--|--|
| officials who made PIDs | 0 | | | | | |
| received | 0 | | | | | |
| ed, number primarily about: | | | | | | |
| | 0 | | | | | |
| 1 | 0 | | | | | |
| tantial waste | 0 | | | | | |
| rmation contravention | 0 | | | | | |
| t pecuniary interest contravention | 0 | | | | | |
| finalised | 0 | | | | | |

- Actions taken by the General Manager in 2016-2017 to
 - > Code of Conduct training delivered to all staff in June/July 2017, which incorporated 'Fraud and Corruption', and 'Public Interest Disclosures'.
 - > Regular publications in Council's "Line in the Sand" e-newsletter about reporting and ethical conduct.





State of the Environment **Report** 2017

An important element in the growth and development of Burwood is to ensure that Council and the community recognise the significance of protecting and maintaining a sustainable environment. Recognising its community leadership role in environmental management, Burwood council carefully considers the environmental impacts associated with any of the activities resulting from any new policy, program or plan it formulates and develops. Further, Council is committed to developing and fostering a range of corporate and community 'green'

The State of the Environment Report (SoE) presents the condition of the Burwood Local Government Area (LGA) and the human impacts on our local environment during the 2016-2017 financial year as identified in the Burwood Council Community Strategic Plan.



Strategic Goal: Improved Waste Management

| Action | Service | 2016-17 Assessment Measures | | | | | | | | | | | | | | | contir days | | | | | | | | | | |
|---|-----------|---|--|----|---|--|---|-------|------|------|----|------------|---|---|-------------------|--------------------------|---|--------------------------------------|-------------------|--|--|--|--|--|--|---|--|
| Better promote existing recycling services | Education | Information is provided on Council's website and updates featured in both the quarterly newsletters to residents and regular updates through the Mayoral column in the local paper. | | 10 | | | | | | | | | | | 23 Coi | drop- | off da | ays o ontinu | uccu Jed | | | | | | | | |
| | | Council formed part of an SSROC run program which dealt with a number of MUDs in the Burwood area with the aim of increasing recycling rates and reducing contamination. | | 10 | | | | | | | | | | | Pro aw how | otectio arene w mu | orogra on Au ess ab ch 'go food | thori [:] out t od' f | ty (he ood | | | | | | | | |
| | | As part of the above additional recycling bins were provided and bin bay signage and bin stickers to promote correct recycling practices. | | 10 | | | | | | | | | | | env sto | /ironr ring f | nenta ood e and t | l imp ffect | act ive | | | | | | | | |
| | | Recycling information was provided to MUDs, as requested by the body corporate, in multi lingual pamphlets. | • | 10 | • | Establish clear targets for recycling and reducing waste to | | | W | aste | | cor rec | The Strategic Waste A continued with promo recycling practices thr twice yearly bin inspec | | | | | | | | | | | | | | |
| Encourage a reduction in waste generation through | Education | Council continued to organise and promote Second Hand Saturday events. The LGA is divided into five areas and within each area residents have the opportunity to hold a garage sale which is advertised by Council and a registration kit send out | | 10 | | | | dfill | y wa | aste | 10 | | | | ma froi Coi | nage m uni uncil | rs of I t build has er | Multi- dings ntere | Uni d in | | | | | | | | |
| the community education | | with resources to promote and use on the day of their sale. A total of sixty five (65) garage sales were held during 2016-17. | | | | | | | | | | | | | Ap pro | prox. | or the 54% ed an n in th | of the d ma | e m de i | | | | | | | | |
| | | Council promoted the diversion of organic material from landfill through the promotion of the Compost Revolution program, which allows Burwood Council residents to purchase worm farms or compost bins at 50% off with free delivery. The Compost | ŧ | 10 | ŧ | | | | | | | | | | res The | ults v e amo | dfill. T vill be ount c | repo f ker | orte bsid | | | | | | | | |
| | | Revolution program promotes how easy it is to recycle food and organic waste at home along with online how-to guides. | | 10 | | | | | | | | | | | rep | ortin | g yea | r is as | ; fo | | | | | | | | |
| | | Council continued to offer both a battery recycling program and a mobile phone recycling program through collection points located in Customer Services. During the reporting period 80kg | | 10 | | | | | | | | | | | | | • • • • • • • | | •••• | | | | | | | | |
| | | of mobile phones and accessories were collected and 101kg of batteries for recycling. Placing Council in the top recyclers for NSW. | | 10 | | | | | | | | | | | <u> </u> | | ••••• | | | | | | | | | | |
| | | Council, through the Providing the Links program, undertook 64 free presentations to primary schools in the LGA on a range of topics including recycling and resource management with 1671 | • | | • | | | • | | | | Ć | • | ļ | × | | | • | | | | | | | | | |
| | | | students receiving the presentations. Childcare centres in the LGA also benefited on a range of topics including recycling and worm farming. With 218 children attending the 11 presentations. | | | 10 | | 10 | • | • | | 10 | | | • | • | | | | | | | | | | • | |
| | | Council continued to support the Fridge BuyBack program through promotion on the website, quarterly resident newsletters and referral via telephone enquiries. The program is an energy | | 10 | | | • | • | | | | | | | • | | | | | | | | | | | | |
| | | efficiency and greenhouse gas abatement scheme that involves removing second working fridges from households. This program is now discontinued. | | 10 | • | | • | • | Ì | | | | | | • | Ì | | | | | | | | | | | |

o offer regular free electronic waste (e-waste) e Council Depot. During the reporting period ccurred.

ed its partnership with the Love Food Hate hich is managed by the NSW Environment y (EPA). The program aims to raise he impact of food waste in NSW and reduce bod is wasted. The program helps residents e, save time and money and reduce their act by planning better, shopping smarter and vely. Council promoted the program on the h the quarterly residential newsletters.

e Action Plan (SWAP) implementation motion and encouragement of correct through regular education campaigns, pection programs and working with strata Jnit Dwellings (MUDs) to improve recycling

d into a new waste disposal contract with ment of residual waste from the red lid bin. material from the general waste bin will be de into compost. This will lead to a significant ount of waste from Burwood being disposed ew contract commenced on 1 July 2017 and rted in the next report.

side material collected for the 2016-2017 follows:



..... Green Waste 2196 tonnes

Strategic Goal: Reduce Impacts of Population Growth on the Environment

| Action | Service | 2016-17 Assessment Measure |
|---|-----------------------|--|
| Hold a program of workshops to encourage more sustainable practices around the home and provide these indifferent languages | Workshops | Council's Treading Lightly free workshop program continued with six workshops hosted by Council throughout the reporting year. Workshop topics ranged from Australian Animals Display, New Plants from Old and Vertical Gardens. |
| Seek community interest and support the establishment of community gardens in neighbourhoods to use as education tools | Community Gardens | Council has considered the possibility of establishing a community garden however has decided at this time to defer any further action. |
| Educate the community on native plants and animals | Education | Council identified species of local native flora and fauna and the information is available on Council's website. |
| Provide incentives or awards for projects, developments and initiatives that promote environmental sustainability | Incentives and Awards | Program has been temporarily deferred. |



Strategic Goal: Leadership in Environment Sustainability

| Action | Service | 2016-17 Assessment Measure | | | | | |
|--|---|---|--|--|--|--|--|
| Promote Burwood as a Tidy Town and encourage community ownership | Promote Burwood as a Tidy Town | An illegal dumping officer was appointed to tackle the problem of illegally dumped material. Together with current practices this role will report on the extent of the problem in the area and possible initiatives to overcome these. | | | | | |
| | | Council continued trialling the use of mobile CCTV cameras to further redu the incidence of dumped rubbish and graffiti throughout the LGA. | | | | | |
| | | Information on waste transfer stations and self-haul disposal options is on Council's website. | | | | | |
| | | Council assisted with the Clean Up Australia event held on 5 March 2017 collecting ten bags of waste from a registered clean-up site. | | | | | |
| Promote greater use of more efficient green technologies and alternative energy sources | Green Technologies and Alternative Energy Sources | Council continues to promote sustainability and energy conservation through the Treading Lightly workshops. | | | | | |

Strategic Goal: Community Educated on Sustainable Practices

| Action | Service | 2016- |
|--|--------------------------------|--|
| Develop management plans that improve the performance of Council operations to address global warming | Develop Management Plans | Counc progra > Gre > Sus > Wa > Str. > Litt > Sus > Wa |
| | | A repo progre the pla |
| | | |

-17 Assessment Measure

- icil continued to implement initiatives and rams relating to the following Plans: reen Action Plan
- ustainability Action Plan
- ater Savings Action Plan
- rategic Waste Action Plan
- tter and Illegal Dumping Prevention Plan
- ustainable Event Management Plan
- /aste Less Recycle More (WLRM) program
- port was submitted to Council advising of the ress and action taken in relation to each of lans.

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Looking Forward:

The Future

The diversion of waste from landfill remains a priority for Burwood Council.

Council has joined with other Southern Sydney Regional Organisation of Councils (SSROC) members to develop a comprehensive regional waste strategy which provides a suite of initiatives that will encourage and promote resource recovery and waste diversion. This will be supported with funding from the NSW EPA as part of the Waste Less Recycle More program.



Burwood Council

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If you have a comment or a question about the Annual Report 2016-2017 and the State of the Environment Report please contact us:

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