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EQUAL EMPLOYMENT OPPORTUNITY MANAGEMENT PLAN 2013-2017

PO Box 240, BURWOOD NSW 1805 Suite 1, Level 2, 1-17 Elsie Street, BURWOOD NSW 2134 Phone: 9911-9911 Fax: 9911-9900 Email: council@burwood.nsw.gov.au Website: www.burwood.nsw.gov.au

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| Forward by General Manager | 3 |
|---------------------------------|----|
| Burwood Council EEO Objectives | 4 |
| Background | 4 |
| Definitions | 4 |
| Scope | |
| Responsibilities for EEO | 5 |
| Actions and Implementation Plan | 6 |
| Related information/Legislation | 13 |
| Review | |
| Contact | 13 |
| | |

Forward by General Manager

Burwood Council's Equal Employment Opportunity (EEO) Management Plan has been compiled in accordance with the provisions of the *Local Government Act 1993* and the National Framework for Women in Local Government and other relevant legislation.

As you will see from reading the Plan, <u>all</u> employees are responsible for EEO within Council. All layers of management have specific EEO responsibilities that are included in their position description.

As General Manager, I am primarily responsible for the development and implementation of the Plan. More importantly, I am to ensure that it is understood by employees and is being satisfactorily interpreted and applied throughout the organisation.

We must all ensure that we are provided with a quality workplace regardless of gender, race, disability or any other factors. According to our EEO Management Plan decisions will be based on merit and all employees should be able to pursue their careers in an environment that is safe and harassment free.

The Plan places an onus on all employees to ensure its effective implementation.

The successful implementation of the EEO Management Plan will make a positive contribution to the commitment of viewing all employees as valuable resources and promoting the objectives of the Plan.

Michael McMahon GENERAL MANAGER

Burwood Council EEO Objectives

- 1. To raise the level of awareness of Equal Employment Opportunity (EEO) principles and practices for all employees to create an environment of equal opportunity and good working relationships.
- 2. To assist employees to achieve job satisfaction through promoting the belief that people are the principal resource.
- 3. To actively promote an environment for all employees that is free of discrimination, bullying and harassment.
- 4. To enable all employees to compete equally for all promotions within Council, for which they are qualified, through its commitment to their support, provision of career planning and development advice and assistance.

Background

The intention of this Equal Employment Opportunity (EEO) Management Plan is to mitigate the impact of and strive to ensure the absence of discrimination in employment on the grounds of race (colour, nationality, ethnic or ethno-religious background), sex, age, pregnancy, sexual preference, transgender, disability (physical and intellectual impairment), marital status, political opinion, social origin, religion or carer's responsibility.

EEO aims to ensure that everyone is treated fairly. EEO does not give certain groups unfair advantage over others. It aims to ensure that all people are treated the same. The objective of EEO is the elimination of unfair discrimination which is the practice of making distinctions between individuals or groups so as to disadvantage some and advantage others.

The concept of equity and fairness encompasses all facets of employment from applying for a position, promotion or transfer, access to training and development, to equity in the provision of benefits to employees throughout their employment.

This Plan is developed in accordance with the provisions of relevant anti-discrimination/equal opportunity legislation, as well as the *Local Government Act 1993* which stipulates that all Local Government Authorities are to implement an Equal Employment Opportunity Management Plan.

Definitions

EEO is a positive way of describing the absence of discrimination in the workplace. This means that employment decisions are not made on the basis of characteristics such as a person's sex, religion, race, marital status and so on. Basing employment decisions on such characteristics is unfair, poor management and also unlawful under Federal and State equal employment laws.

EEO also means the absence of harassment in the workplace. Unlawful harassment can be based on any of the prohibited grounds of discrimination, but is commonly sexual or racial in nature.

Harassment is any form of behaviour that is unwelcome and, which offends, humiliates or intimidates someone.

Scope

The EEO Management Plan is applicable to all employees of Council, including casuals, as well as potential applicants for employment.

Responsibilities for EEO

Executive Responsibilities

- Ensure the effective implementation and direction of the EEO Management Plan and compliance with requirements of the *Local Government Act 1993* and all other EEO and Anti-Discrimination legislation
- Modelling the desired behaviour of EEO

Managers/Supervisors/Team Leaders Responsibilities

- Ensure the effective implementation of the EEO Management Plan
- Ensure that all work practices and behaviours are fair in the workplace
- Provide all employees with equal access to fair, prompt and confidential processes to deal with complaints and grievances

Employee Responsibilities

- Recognise and respect the talents and skills of other employees
- Respect social differences among employees
- Treat all people fairly and without prejudice
- Immediately report all forms of discrimination to their Executive member, Manager or Organisation Development

Organisation Development Responsibilities

- Ensure the EEO Management Plan is revised every four years
- Provide up to date training on EEO legislation and related issues
- Provide all employees with equal opportunity to apply for available jobs
- Keep all employees updated on legislative changes and requirements

Actions and Implementation Plan

The following tables detail the objectives, actions and performance targets for the effective implementation of the EEO Management Plan.

| CONSULTATION | | | | | | | | |
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| Objective | Actions | Target | Responsibility | Performance Indicators | Target Date | | | |
| Ensure employees are represented in the development of the EEO Management Plan | Invite comment and input during the development and drafting of the EEO Management Plan via the Consultative Committee and Policy, Corporate Practice and Procedures Panel | All employees | Organisation Development | Minutes of the Policy, Corporate Practice and Procedures Panel and Consultative Committee meetings Quarterly EEO articles in the Fuse | Every four years | | | |

| | COMMUNICATION AND AWARENESS | | | | | | | | |
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| Objective | Actions | Target | Responsibility | Performance Indicators | Target Date | | | | |
| Ensure that management and all employees are aware of the EEO Management Plan | Conduct EEO Awareness refresher training for all employees | All employees | Executive Managers Organisation Development | Refresher training conducted | Every two years | | | | |
| | Promote EEO, anti- discrimination and/or anti- harassment via the Fuse | All employees | Organisation Development | Four articles placed in The Fuse per year | Quarterly | | | | |
| | Provide employees with access to the EEO Management Plan | All employees | Managers Organisation Development | EEO Management Plan available at each work site, on the website and TRIM. | Ongoing | | | | |

| | RECRUITMENT AND SELECTION | | | | | | | | |
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| Objective | Actions | Target | Responsibility | Performance Indicators | Target Date | | | | |
| To ensure that Recruitment and Selection Corporate Practice and Procedures to ensure they conform to EEO principles and demonstrate fair practice | Review the Recruitment and Selection Corporate Practice and Procedures | All employees | Organisation Development | Revised Corporate Practice and Procedures communicated to all employees | December 2013 | | | | |
| | Ensure that no discriminatory based language is included in recruitment advertisements and correspondence | Applicants for vacant positions | Organisation Development | No discriminatory based language is included in recruitment advertisements, information and correspondence | Commenced and ongoing | | | | |
| | Ensure that all appointment decisions are justified and documented on merit based grounds | Selection panel members | Executive Selection Panels Organisation Development | All files maintained on appointment actions are reviewed, filed in TRIM, with reasons for appointment clearly set out | Commenced and ongoing | | | | |
| | Ensure selection panel members have participated in merit based and behavioural interviewing training that incorporates EEO principles | Selection panel members | Organisation Development | Merit based and behavioural interviewing training conducted for all selection panel members | October 2013 then every two years | | | | |
| | Review the content of letters of offer | All employees | Organisation Development | The Revised letters of offer are consistent and equitable across jobs and employees | July 2013 then annually | | | | |

| INDUCTION | | | | | | | |
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| Objective | Actions | Target | Responsibility | Performance Indicators | Target Date | | |
| Ensure that all new employees are aware of the EEO Management Plan | Conduct EEO Awareness Information sessions for all new employees as part of the Induction Program | All new employees | Organisation Development | Induction Program includes EEO awareness training | July 2013 and ongoing | | |
| | Conduct Cultural Awareness Information sessions for all new employees Induction Program | All new employees | Organisation Development | Induction Program includes cultural awareness training | July 2013 and ongoing | | |

| RELIEVING AND HIGHER DUTIES | | | | | | | | |
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| Objective | Actions | Target | Responsibility | Performance Indicators | Target Date | | | |
| To ensure that the Relieving and Higher Duties Corporate Practice and procedures are adhered to | Develop and implement Relieving and Higher Duties Corporate Practice and Procedures | All employees | Organisation Development | Updated Corporate Practice and Procedures communicated to all employees | October 2013 (following on from finalisation of Salary and Benefits Review) | | | |
| | Ensure that if/when opportunities to relieve in higher positions are available that such arrangements are based on merit and in accordance with EEO principles | All employees | Executive Managers Organisation Development | No substantiated complaints regarding non compliance with EEO principles and higher duties corporate practice | Reviewed against practice twice per year in December and June | | | |

| CONDITIONS OF EMPLOYMENT | | | | | | | | |
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| Objective | Actions | Target | Responsibility | Performance Indicators | Target Date | | | |
| To ensure that the Employee Handbook which summarises conditions of employment that | Inform all employees of conditions of employment at Induction | All employees | Organisation Development | Induction Program attendance list | July 2013 and ongoing | | | |
| demonstrate fair practice and conform with EEO principles | Organisation Development Corporate Practices and Procedures are developed and reviewed to ensure compliance with EEO principles | All employees | Organisation Development | Corporate Practices and Procedures are reviewed in accordance with Corporate Practice register timetable or as required | Commenced and ongoing | | | |

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| Objective | Actions | Target | Responsibility | Performance Indicators | Target Date |
| To provide training and development opportunities for staff | Individual Training and Development Plans are developed for all new employees | New employees | Managers, Supervisors and Team Leaders Organisation Development | Individual Training and Development Plans completed within three months weeks of an employee commencing in a role | Audit the compliance through reviewing ten employee commencements |
| | Individual training needs identified in annual performance appraisals | All employees | Executive, Managers, Supervisors, Team Leaders and Organisation Development | Annual Performance Review incorporates individual training needs and completed within six weeks of Annual Performance Review | In accordance with Annual Performance Review Procedures and an Annual Compliance Audit conducted by Organisation Development |
| | Examine in- house and external training courses and materials to ensure they are non discriminatory and consistent with EEO principles | All employees | Organisation Development | Courses and materials are non discriminatory No breaches of EEO principles | Commenced and ongoing |
| | Ensure information for the selection of participants for training is consistent with EEO principles | All employees | Organisation Development | Information complies with EEO requirements | Commenced and ongoing |

| | TRANING AND DEVELOPMENT | | | | | | | | |
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| Objective | Actions | Target | Responsibility | Performance Indicators | Target Date | | | | |
| | Ensure eligibility requirements for training are appropriate/ job-related and that nomination and screening procedures do not disadvantage any group of employees | All employees | Organisation Development | Procedures comply with EEO principles | Commenced and ongoing | | | | |
| | Support the professional development of all employees by considering all applications on merit | All employees | Executive Managers Organisation Development | Training and Development Corporate Practice Number of approved professional development applications | On approval of Training and Development Corporate Practice and ongoing | | | | |
| To ensure that all required employees are given an opportunity to acquire skills to undertake internal recruitment | Offer job application skills training for internal recruitment | All employees | Organisation Development | Informal training offered | Commenced and ongoing as required | | | | |

| | FLEXIBLE WORK PRACTICES | | | | | | | |
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| Objective A | Actions | Target | Responsibility | Performance Indicators | Target Date | | | |
| strategies are in place to assistflemployees with their work/lifeabalanceB | Review lexible work arrangements as part of the Salary and Benefits Review | All employees | Executive Organisation Development | Revised Flexible Working Corporate Practice and Procedures | October 2013 (following on from finalisation of the Salary and Benefits Review) To be reviewed through employees survey questions about adequacy of flexible work practices every two years | | | |

| BU | BULLYING, HARRASSMENT AND GRIEVANCE PROCEDURES | | | | | | | |
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| Objective | Actions | Target | Responsibility | Performance Indicators | Target Date | | | |
| To maintain effective bullying, grievance and harassment procedures for employees | Ensure all employees understand Council's Discrimination, Harassment, Bullying Corporate Practice and Grievance Procedures | All employees | Executive Managers Organisation Development | Corporate Practice communicated to all employees at induction Regular mandatory training for all employees | Commenced and ongoing Mandatory program conducted every two years | | | |

| | ACCESS TO COUNCIL PREMISES | | | | | | | |
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| Objective | Actions | Target | Responsibility | Performance Indicators | Target Date | | | |
| To ensure that our premises and facilities are accessible to employees with physical disabilities | Assess and make minor work site modifications to accommodate the needs of employees who have a physical disability | Employees with physical disabilities | Senior Manager Assets, Property and Building and Work Health and Safety Coordinator | Needs identified and accommodated, as required | Assess adequacy of work environment of employees with physical disabilities every six months | | | |
| | Include access for people with physical disabilities in all new design plans for employees accommodation | Employees with physical disabilities | Senior Manager Assets, Property and Building and Work Health and Safety Coordinator | Disabled access provided in line with relevant regulations and building codes | Commenced and ongoing as required | | | |

| IMPLEMENTATION, EVALUATION AND MONITORING | | | | | |
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| Objective | Actions | Target | Responsibility | Performance Indicators | Target Date |
| To ensure successful management of the EEO Management Plan through the allocation of clear responsibilities and adequate resources | Include responsibility for EEO management in Council's Management, Delivery and Operational Plans | Executive Managers and other layers of management Team Leaders and Co- ordinators | General Manager Executive Managers Organisation Development | Divisional Plans include reference to EEO | Include in Annual Performance Management Plans for General Manager, Deputy General Managers, Executive Team and all other management layers |

Related information/Legislation

- Local Government Act 1993
- Discrimination, Harassment and Bullying Corporate Practice and Grievance Procedures
- Recruitment and Selection Corporate Practice
- Training and Development Corporate Practice

Review

This EEO Management Plan will be reviewed every four years.

Contact

Manager Organisation Development on 9911 9813