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BURWOOD COUNCIL
ANNUAL REPORT

2017-2018



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MESSAGE FROM

MAYOR FAKER



CR JOHN FAKER
MAYOR OF BURWOOD

I am pleased to present your Council's Annual Report for 2017-18.

During the 2017-18 year, we have delivered a number of exciting capital projects and initiatives to our community.

In particular, we completed embellishment works at Wangal Park which includes a new playground, exercise track with fitness stations, half court basketball area, skate area and picnic shelters.

Stage 1 of the Enfield Aquatic Centre was also completed with new indoor amenities and additional community spaces, and the Blair Park enhancements commenced with a new playground and improved amenities.

Meanwhile, we remain committed to our back to basics approach with our extensive capital works program injecting \$3.4 million for our local roads, footpaths, drainage and parks.

Looking head, we will carry our strong momentum into the new financial year with Stage 2 of the Enfield Aquatic Centre, Henley Park Master Plan and Town Centres Beautification Project.

I am proud of our Council's performance in 2017-18 and our achievements are a testament to the hard work and dedication of Councillors and Council staff coming together to ensure Burwood remains a great place to live, work and visit.

CR JOHN FAKER
Mayor of Burwood

MESSAGE FROM THE

GENERAL MANAGER



BRUCE MACDONNELL
GENERAL MANAGER

Burwood Council continues to remain a financially sustainable organisation; building on our recent success to achieve a surplus of \$16.4 million while continuing to enhance the quality of existing services.

This Annual Report brings to a close our Delivery Program 2013-2018. During this financial year, our newly elected Council has commenced the process of reviewing our existing Community Strategic Plan in order to ensure the community's current and future needs can be delivered by

Council. This has included an extensive community wide consultation. The revised Plan was adopted by Council in June 2018 and will come into effect next financial year.

I appreciate the support and commitment to Burwood given by the Councillors throughout the year and look forward to working together to continue our success.

BRUCE MACDONNELL
General Manager



Burwood Festival 2017

YEAR IN REVIEW

Council continues its success in 2017-18 with a \$16.4 million surplus while delivering new and existing projects and services to the community.

The Annual 2017-18 highlights the achievements in implementing the Delivery Program 2013-2018 and Burwood2030 Community Strategic Plan.

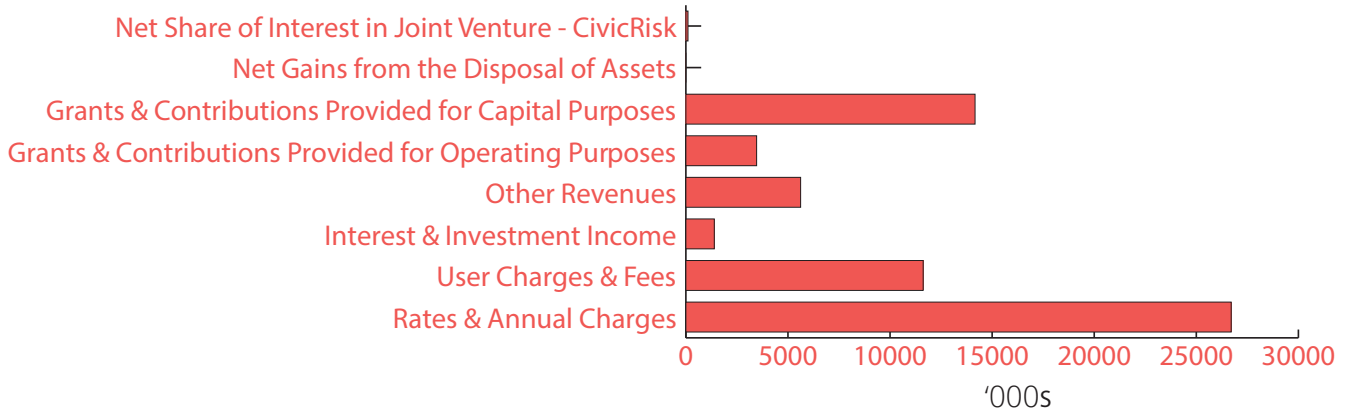
This Report is the final iteration of the Delivery Program 2013-2018 which was extended for an additional year due to the Local Government reforms. An End of Term Report 2013-2017 was

also prepared following the Council Elections held in September 2017 detailing the achievements in implementing the Community Strategic Plan over the previous four years. In addition, Council provides quarterly reports on the actions in the Delivery Program.

OUR

FINANCIAL PERFORMANCE

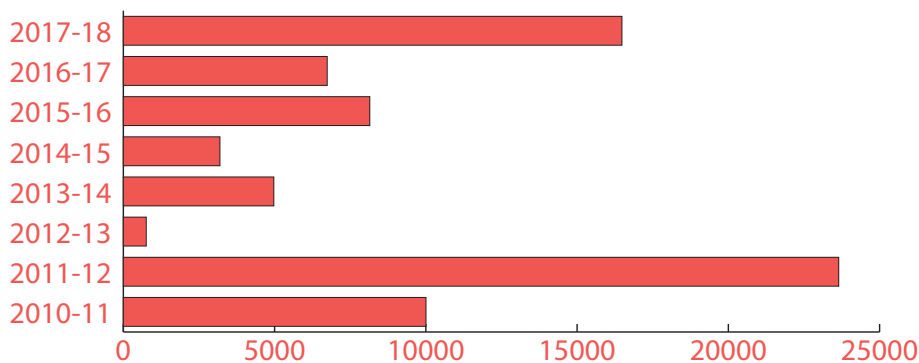
2017-18 TOTAL INCOME \$63.075 MILLION



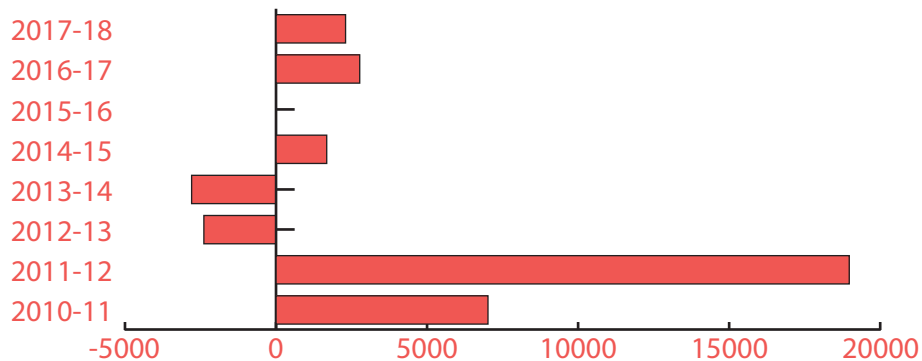
2017-18 TOTAL OPERATING EXPENSES \$46.593 MILLION



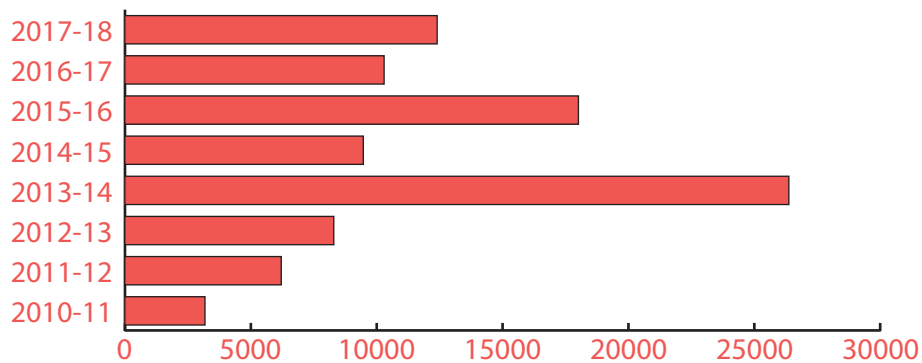
OPERATING RESULTS '000s



OPERATING RESULTS BEFORE CAPITAL '000s



OPERATING RESULTS BEFORE CAPITAL '000s



2017-18 STORMWATER MANAGEMENT

Levied.....\$279
Expenditure.....\$279

During 2017-18 an amount of \$279,315 was expended for stormwater services and included works in the following areas:

- Wentworth Road - Minna Street to Nicholson Street (pipe and pit reconstruction)
- Shaftesbury Road - Brooklyn Street to Wyalong Street (pipe and pit reconstruction)
- Rawson Street (pipe and pit reconstruction)
- Seymour Street (pit reconstruction)

OUR

ACHIEVEMENTS

SERVING OUR COMMUNITY



**CALLS ANSWERED BY
CUSTOMER SERVICE**



**CUSTOMERS SERVED
AT THE COUNTER**



**RESPONSE RATE
WITHIN 2 HOURS OF
FACEBOOK ENQUIRIES**

CELEBRATING OUR DIVERSITY



350,000 visitors to civic, multicultural and memorial events



\$40,000 in grants given to local community groups

A SUSTAINABLE FUTURE



54% of general waste processed turned into compost



22,467L of rubbish removed from town centres

A SAFE AND CLEAN ENVIRONMENT



51 CCTV applications received and processed



470 food inspections undertaken

IMPROVING INFRASTRUCTURE



\$3.4m invested in our local roads, footpaths, drains, kerb and gutters, and playgrounds

8,100m² of footpaths reconstructed

8,300m of roads reconstructed

600m of stormwater pipes upgraded

OUR FACILITIES

ENFIELD AQUATIC CENTRE



78,928
visits to the
Enfield Aquatic
Centre

12% increase in Learn to Swim

Extended operating hours

LIBRARY & COMMUNITY HUB



593,984
visits to the Library &
Community Hub
199,826
resources borrowed

\$111,360 in funding received from
State Library of NSW to deliver innovative and
digitally responsive library services

PLANNING FOR OUR FUTURE



200+ Development
Applications determined

BLPP Burwood Local Planning
Panel formed and inducted

ENGAGING OUR COMMUNITY



540,000 views on
Council's website

28% increase in
Council's social media
audience

12 Council Meetings conducted

PROVIDING SUPPORT TO OUR RESIDENTS



564 volunteering
enquiries processed by the
Volunteer Network



181 podiatry clients
assessed

2ND



RANKED SECOND
NATIONALLY FOR
EXCEEDING PHONE
SERVICE TARGET
WAIT TIME



COMMUNITY
STRATEGIC PLAN
CONSULTATION



WANGAL PARK
EMBELLISHMENTS
COMPLETED



ENFIELD AQUATIC
CENTRE STAGE 1
COMPLETED

OUR STATUTORY REQUIREMENTS



ELECTED REPRESENTATIVES

During 2017-18 an amount of \$320,574 was expended on the payment of expenses and the provision of facilities for Councillors. These expenses were provided in accordance with Council's Councillors' Expenses and Facilities Policy and were made up as follows:

Mayor & Councillors' Fees	
Mayoral Fee	42,120
Councillors' Fees	128,948
Total	171,068

Expenses & Provision of Facilities for Mayor & Councillors	
Travelling Expense (Mayoral Vehicle)	17,000
Professional Development	1,200
Conferences & Seminars	12,533
Travel Expenses	1,534
Mayoral Publications (Advertising)	36,703
Mayoral Receptions/Civic Functions	23,762
Grants, Donations	14,367
Councillors Civic Expenses	-
Laptop Computers, Mobile Phone & Accessories (Capitalised)	-
Telecommunication Expense	3,733
Printing, Stationery & Postage	36,673
Miscellaneous	2,001
Total	149,506



SENIOR STAFF

Employee	Salary Component	Employer Super/ Salary Sacrifice	Non Cash Benefit (Car)	Reportable FBT	Non Cash Benefit (Leave)	Total Package
Michael McMahon* General Manager	\$275,444	\$13,417	\$5,084	\$17,402	\$5,002	\$316,349
Bruce MacDonnell* General Manager	\$256,434	\$25,394	\$10,868	\$20,348	\$-	\$313,044
Other Senior Staff	\$208,682	\$24,557	\$10,157	\$22,001	\$-	\$265,397
Total Senior Staff	\$740,560	\$63,368	\$26,109	\$59,751	\$5,002.00	\$894,790

* Michael McMahon left on 31 November 2017 and Bruce Macdonnell commenced as Acting General Manager on 1 December 2017 and was appointed as General Manager on 28 March 2018.



ORGANISATIONAL STRUCTURE



Deputy General Manager
Land, Infrastructure
& Environment

Deputy General Manager
Corporate, Governance
& Community





DETAILS OF CONTRACTS AWARDED (GREATER THAN \$150,000)

Supplier	Description	Amount Per Year or Life of Contract (excluding GST)
Quest Effect	Safe & Clean Tender	\$230,000
Creative Recreation Solutions	Removal of Existing Play Equipment & the design Supply & installation of New Play Equipment in Porland St, Mitchell St, Henley Park & Russell Street Reserve	\$329,964.74
Glenn Simpson Landscapes	Construction, Supply & Installation of the Wangal Park Playground	\$393,374.63
Veolia Environmental Services Pty Ltd	Advanced Waste Treatment-SSROC	\$21,000,000.00
Fuji Xerox Australia Pty Limited/ WINC	SSROC -Copy Paper/	Standing Offer Agreement
Various Suppliers	SSROC Temporary Staff	Standing Offer Agreement
	SSROC LineMarking T2017-01	Standing Offer Agreement
	Complete Linemarking Services	Standing Offer Agreement
	Guidance Road Management	Standing Offer Agreement
	Workforce Road Services	Standing Offer Agreement



STATEMENT OF PARTNERSHIPS, CO-OPERATIVES AND JOINT VENTURES

REGIONAL RECYCLING MATERIALS CONTRACT

The regional recycling materials contract for the receiving, sorting and marketing of dry recyclables was established between six Councils including Burwood, Strathfield, Canada Bay, Ashfield and Leichhardt (now Inner West Council) and Auburn (now Cumberland Council), continued during the reporting year. The contract resulted in an additional income stream for Council. The new contract commenced on 1 October 2013 and is for a seven year period.

JOINT BURWOOD/STRATHFIELD RECYCLING COLLECTION CONTRACT

Strathfield Council advised in April 2017 that they would not be continuing with the Contract as they would be carrying out the collection services independently. The contract ceased in July 2017 and Burwood has made arrangements for the continuation of the service through Council's domestic waste collection contractor Cleanaway.

SSROC WASTE DISPOSAL CONTRACT

Burwood Council along with seven other SSROC Councils has entered into an agreement with Veolia Environmental Services for a long term waste disposal contract. The contract commenced in July 2016 and a prime focus is the recovery of recyclable and reusable material from the domestic stream resulting in a reduction in the quantities of waste material that is disposed of to landfill.

BURWOOD LEICHHARDT GREEN WASTE AND CLEAN UP MATERIAL CONTRACT

Burwood Council along with Leichhardt Council called for tenders for the receipt and processing of green waste material and clean up material which is collected from residential properties. The Councils awarded the contract to Veolia Environmental Services for a period of three years commencing 1 July 2014.



GRANTS PROVIDED

Grant	Amount
Financial Assistance Grants	1,010,560
Pensioner Rebate Subsidies	225,309
LIRS Interest Subsidies	40,854
Family Leave Subsidy	75,046
NSW Small Business	5,000
Street Lighting Subsidy	80,000
Bus Route Subsidy	20,740
HACC Development	221,472
HACC Podiatry Services	685,074
HACC Enablement & Training	96,712
Social Planning	19,633
Aged Disability Services	33,116
Children & Families	53,503
Volunteer Network & Projects	141,535
Youth Services & Projects	1,782
Library Per Capita Grant	67,534
Environment Management - Education	-60,545
Recreational - Wangal Park	1,025,943
Recreational - BlairPark	601,140
RMS Road Safety Projects	131,419
RMS Road Capital Grants	121,000
Roads to Recovery Grant	235,539
Library Capital Resources Grant	144,870
Total	4,977,234





SPECIAL RATE VARIATION

Following extensive community consultation, in 2014 Council submitted an application to the Independent Pricing and Regulatory Tribunal (IPART) for a special rate variation. On 3 June 2014, IPART approved Council's application for a special rate variation, allowing for a four-year progressive increase, commencing in 2014-15.

The additional funding received from the special variation is allocated to fund Council's comprehensive capital works program to upgrade local roads, kerbs and parks.

Below indicates the projects funded by the special rate variation during the 2017-18 period.

		Income	Expenditure
Income levied throughout 2017-18 from Special Rate Variation		\$919,356.00	
Work carried out	Location		
Footpath Renewal/Upgrade	George Street (to Victoria Street)		\$7,811.86
Footpath Renewal/Upgrade	Albert Crescent (Lucas Road to Shaftesbury Road)		\$128,089.33
Footpath Renewal/Upgrade	Fitzroy Street (Paisley Road to Reed Street)		\$142,065.42
Footpath Renewal/Upgrade	Hennessey Street		\$51,957.61
Kerb and Gutter Renewal/Upgrade	Burleigh Street (Railway Parade to Belmore Street)		\$20,674.00
Kerb and Gutter Renewal/Upgrade	Young Street (Irrara Street to Queen Street)		\$29,076.38
Kerb and Gutter Renewal/Upgrade	Young Street (Grosvenor Street to Gibbs Street)		\$25,680.43
Road Reconstruction	Mosley Street (Cooper Street to Everton Road)		\$137,761.59
Road Reconstruction	Queen Street (to Ivanhoe Road)		\$98,100.00
Road Pavement	Nicholson Street (Iceton Street to Conder Street)		\$6,141.00
Road Pavement	Everton Road (Wentworth Road to Mosley Street)		\$7,691.00
Road Pavement	Neich Parade (Parramatta Road to Comer Street)		\$7,326.00
Maintenace of Roads			\$65,000.00
Maintenace of footpaths			\$82,356.00
Maintenace of kerb and gutter			\$18,500.00
Maintenace of parks			\$18,500.00
Recreation upgrades	Henley Park Playground (No. 2)		\$106,671.97
Total		\$919,356.00	\$953,411.67



LEGAL COSTS PROCEEDINGS AND SERVICES

During 2017-18 Council incurred expenses in the amount of \$782,687 in proceedings taken by, or against Council, in accordance with s 428(e) of the Local Government Act 1993 (NSW). Details of all legal matters dealt with during 2017-2018 are as follows:

Subject	Proceedings By Burwood Council	Proceedings Against Burwood Council	Results	Costs \$	Costs Awarded/ Recovered/ Fines \$
Legal Proceedings					
Supreme Court - 13 Appian Way		•		201,099	
Land & Environment Court - 248-250 Liverpool Road	•			46,236	188,340
Land & Environment Court - 77 Liverpool Road		•		5,319	
Appeal, Land & Environment Court - 24 Burleigh Street		•	Finalised	76,118	
Appeal, Land & Environment Court - 12-14 Gloucester Street		•	Finalised	22,148	23,000
Appeal, Land & Environment Court - 31 Conder Street		•	Finalised	7,638	
Appeal, Land & Environment Court - 9-11 Oxford Street & 98 Wentworth Road		•	Finalised	49,877	15,000
Appeal, Land & Environment Court - 21-23 Gladstone Street		•	Finalised	23,867	
Appeal, Land & Environment Court - 39-41 Conder Street		•	Finalised	6,359	
Appeal, Land & Environment Court - 146-152 Liverpool Road		•	Finalised	7,421	
Appeal, Land & Environment Court - 42 Claremon Road		•	Finalised	4,092	
Appeal, Land & Environment Court - 31 Wyatt Avenue		•	Finalised	19,274	
Appeal, Land & Environment Court - 21-23 Belmore Street		•		40,206	
DA Consent Breach - 79-81 Liverpool Road Burwood		•	Finalised	1,540	
Unlawful Use - 10 Daisy Street	•			23,797	
DA Consent Breach - 42-44 Meryla Street		•	Finalised	2,055	12,000
DA Consent Breach - 283-284 Liverpool Road		•			8,000
DA Consent Breach - 33-39 Georges River Road		•	Finalised	1,349	15,446
DA Consent Breach - 10 Gladstone Street		•	Finalised	1,664	5,800
DA Consent Breach - 10-12 Burwood Road		•	Finalised	1,813	
DA Consent Breach - 116-118 Burwood Road		•	Finalised	4,203	
Unlawful Use - 33 Tavistock Street	•		Finalised	891	
Unlawful Use - 48 The Strand	•		Finalised	8,641	7,000
Unlawful Use - 45 Cheltenham Road	•		Finalised	50,527	
Illegal Building Works - 2 Culdees Road	•		Finalised	17,367	
Illegal Building Works - 185 Georges River Road	•				50,085
Sub Total				623,501	324,671
Legal Services					
Environment Enforcement				5,294	298,930
Legal Advice - Miscellaneous Matters				37,053	33,948
Legal Advice - Council Contractual Obligations				27,036	5,217
Debt Recovery Actions				39,007	48,516
Voluntary Planning Agreements				50,797	54,054
Grand Total				782,687	765,336

Council uses the services of a debt collection agency for the collection of overdue rates and charges and sundry debtor accounts. As a result of this service, some legal proceedings are instigated. The cost of this service amounted to \$39,007 the period 2017-2018, of which the majority is recoverable from the ratepayer or trade debtor. No rates and charges were written off during the year.



PLANNING SERVICES

BURWOOD LOCAL PLANNING PANEL

The Burwood Local Planning Panel was launched in March 2018. The BLPP determines development applications on behalf of Council, and provides other advice on Council on planning matters. The BLPP held two meetings in 2017-18. All business papers, minutes and audio recordings of meetings are published on Council's website.

PLANNING AGREEMENTS

Council received 9 Voluntary Planning Agreements and executed 4 agreements during 2017-18.

BURWOOD DEVELOPMENT CONTROL PLAN

Council, at its meeting on 26 June 2018 resolved to adopt Amendment No. 4 to the Burwood Development Control Plan. Amendment No. 4 will come into effect on 1 August 2018.

DETAILS OF WORK CARRIED OUT ON PRIVATE LAND

No works were carried out on private property for the reporting period.

COMPANIES IN WHICH COUNCIL HELD A CONTROLLING INTEREST

Council does not hold a controlling interest in any companies



POOL INSPECTIONS OF PRIVATE SWIMMING POOLS

July 2016 - June 2017	
Inspections of Tourist and Visitor Accommodation	4
Number of inspections where 2 or more dwellings	8
Number of inspections where Compliance Certificates	116
Non Compliance Certificates issued	2
Number of inspections for dwellings with an 'Eligible for Compliance Certificate'	46



COMPANION ANIMALS

Council delivered a number of programs this year in relation to animal management. Apart from these programs, Council has a set of companion animal obligations which must be undertaken during the year and below is a summary of achievements:

- Increased enforcement of off-leashed dogs in public places and the introduction of educational articles on responsible companion animal management. The increase of enforcement of the off-leash areas and dogs roaming public places has highlighted a low dog attack rate in the area.
- Lodgement and submission of pound data collection information to the Office of Local Government at the end of the financial period
- The immediate notification to the Office of Local Government for all reported and known dog attacks in the Burwood LGA
- Council has continued to ensure that the majority of animals are re-homed as per the “no kill policy” and funding allocated to ensure the success of this program. Funding for this program is generated from the Companion Animal Funds, donations from the public and Council. The “no kill” policy does not take into consideration dangerous dogs, restricted dogs and feral cats as there are legislative provisions preventing each of these categories being re-homed. However, Council has maintained a high percentage of re-homed animals and our reputation is reflective of our high standards
- Currently Council has four off-leash dog areas within the Burwood LGA with new fencing, new signage and better defined areas. Council is creating a new off leash area at Blair Park and this will take our total off leash areas to four. Overall, Council has not only met its requirements relating to companion animal activities but also improved its enforcement service to the community ensuring Burwood is a safer place to live by enforcing legislative provisions.



ORGANISATIONAL INTEGRITY

Actions taken in 2017-2018 by the Internal Ombudsman to promote staff awareness include:

- Code of Conduct training delivered to all staff in June/July 2017, which incorporated 'Fraud and Corruption', and 'Public Interest Disclosures'
- Regular publications in Council's "Line in the Sand" e-newsletter about reporting and ethical conduct.
- Independent Ethical Health Survey commencing in June 2018 to gauge Council's ethical health in order to enhance Council's ethical framework and resilience to corruption.

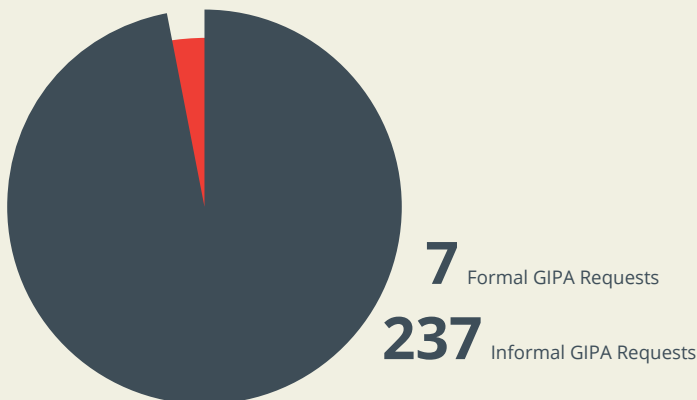
PID OBLIGATIONS

July 2016 - June 2017	
PIDs made by public officials	3
Number of PIDs received	3
Of PIDs received, number primarily about:	
Corrupt conduct	3
Maladministration	0
Serious and substantial waste	0
Government information contravention	0
Local Government pecuniary interest contravention	0
Number of PIDs finalised	3



ACCESS TO INFORMATION

Council's Public Officer is responsible for dealing with requests from the public in gaining access to information under the Government Information (Public Access) Act 2009. The Public Officer is supported by the Governance Officer in relation to the administration of all access to information applications received by Council.



GOVERNMENT INFORMATION (PUBLIC ACCESS) STATISTICS

Council received a total of 244 formal and informal GIPA requests during 2017-18.



ORGANISATION EFFECTIVENESS

EQUAL EMPLOYMENT OPPORTUNITY

Council's existing EEO Management Plan will be reviewed and revised under the new Workforce Plan 2018-2022 which comes into effect in the 2018-19 year.

DISABILITY INCLUSION PLAN

Council's Disability Inclusion Plan 2017-2021 came into effect on 27 June 2017.

CARERS RECOGNITION

Council distributed \$3,000 in funding as part of its Community Grants to two local organisations that provide support for carers.

STAFF AND COUNCILLOR DEVELOPMENT

The newly elected Council was appointed in September 2017 following the Local Government Elections. The new Council received training and staff development on a range of topics including:

- Code of Conduct
- Code of Conduct Meeting Practice
- Councillors' Expenses and Facilities
- Conflict of Interest
- Related Party Disclosures
- Public Interest Disclosures
- Gifts and Benefits

In addition, Council Staff received a range of learning and development programs including:

- Ongoing mental health and wellbeing initiatives
- WH&S training and initiatives
- 110 individual and collective personal and professional development programs
- Inductions for new staff

DETAILS OF OVERSEAS VISITS

In May 2018 the Executive Manager Organisation Development, as part of a delegation of CivicRisk Mutual members, attended the Public Risk Management Association PRIMA 18 Conference in Indianapolis USA.

The conference focused on enterprise risk management, cyber risk and local authority (government) risk management as well as the delegation meeting with eighteen public entity (local government) insurance mutuals in Madison, Chicago, Wadsworth and Washington DC. All costs were met by Civic Risk Mutual.

OUR FUTURE

STATE OF THE ENVIRONMENT

REPORT 2017-18



OUR ENVIRONMENT

An important element in the growth and development of Burwood is to ensure that Council and the community recognise the significance of protecting and maintaining a sustainable environment. Recognising its community leadership role in environmental management, Burwood council carefully considers the environmental impacts associated with any of the activities resulting from any new policy, program or plan it formulates and develops. Further, Council is committed to developing and fostering a range of corporate and community 'green' actions and initiatives.

The State of the Environment Report (SoE) presents the condition of the Burwood Local Government Area (LGA) and the human impacts on our local environment during the 2017-2018 financial year as identified in the Burwood Council Community Strategic Plan.

STRATEGIC GOAL: IMPROVED WASTE MANAGEMENT

Action	Service	2017-18 Assessment Measures
Better promote existing recycling services	Education	Information is provided on Council's website and updates featured in both the quarterly newsletters to residents and regular updates through the Mayoral column in the local paper. Recycling information was provided to MUDs, as requested by the body corporate, including multi lingual pamphlets.
Encourage a reduction in waste generation through the community education	Education	Council continued to organise and promote Second Hand Saturday events. The LGA is divided into five areas and within each area residents have the opportunity to hold a garage sale which is advertised by Council and a registration kit send out with resources to promote and use on the day of their sale. A total of fifty five (55) garage sales were held during 2017-18. Council promoted the diversion of organic material from landfill through the promotion of the Compost Revolution program, which allows Burwood Council residents to purchase worm farms or compost bins at 50% off with free delivery. The Compost Revolution program promotes how easy it is to recycle food and organic waste at home along with online how-to guides and trouble shooting information. 29 compost bins and 25 worm farms were purchased by Burwood LGA residents during the reporting period. Council continued to offer both a battery recycling program and a mobile phone recycling program through collection points located in Customer Services. During the reporting period 36kg of mobile phones and accessories were collected for recycling. Council, through the Providing the Links program, undertook 45 free presentations to primary schools in the LGA on a range of topics including The Wrap on Wrapping, Caught on Composting and Science of Sorting with 1,223 students receiving the presentations. Childcare centres in the LGA also benefited from Professional Development Sessions with 52 staff members receiving training. Council continued to offer regular free electronic waste (e-waste) drop-off days at the Council Depot. During the reporting period 24 drop-off days occurred. Council has continued its partnership with the Love Food Hate Waste program, which is managed by the NSW Environment Protection Authority (EPA). The program aims to raise awareness about the impact of food waste in NSW and reduce how much 'good' food is wasted. The program helps residents to avoid food waste, save time and money and reduce their environmental impact by planning better, shopping smarter and storing food effectively. Council promoted the program on the website and through the quarterly residential newsletters

		<p>Council developed The Clean & Safe Program. It is a partnership between Burwood Council's Waste and Community Services departments to address issues on illegal dumping and littering as well as personal and household safety. The program was divided into two parts. Part 1, The Household Safety Plan Booklet will encourage residents to think proactively about in and outside the home as well as educating them on issues around illegal dumping and littering. Part 2 of the project was the development of two characters 'Captain Clean Up' and 'Super Safe Sally'. The characters were based on super hero concepts which discuss the importance of keeping the environment clean and the personal safety of young children. The life size heroes will visit Primary Schools in the LGA to promote the Clean and Safe message. The project was part funded by the NSW EPA's Waste Less, Recycle More initiative, funded from the waste levy.</p>						
<p>Establish clear targets for recycling and reducing waste to landfill</p>	<p>Waste</p>	<p>The Strategic Waste Action Plan (SWAP) implementation continued with promotion and encouragement of correct recycling practices through regular education campaigns, yearly bin inspection programs and working with strata managers of Multi-Unit Dwellings (MUDs) to improve recycling from unit buildings.</p> <p>Council has entered into a waste disposal contract with Veolia for the treatment of residual waste from the red lid bin. Approx. 54% of the material from the general waste bin will be processed and made into compost. This will lead to a significant reduction in the amount of waste from Burwood being disposed of to landfill. The new contract commenced on 1 July 2017.</p> <p>The amount of kerbside material collected for the 2017-2018 reporting year is as follows:</p> <table border="1"> <tr> <td>Waste</td> <td>7849 tonnes</td> </tr> <tr> <td>Recyclables</td> <td>2298 tonnes</td> </tr> <tr> <td>Green waste</td> <td>1977 tonnes</td> </tr> </table>	Waste	7849 tonnes	Recyclables	2298 tonnes	Green waste	1977 tonnes
Waste	7849 tonnes							
Recyclables	2298 tonnes							
Green waste	1977 tonnes							



55

GARAGE SALES HELD AS PART OF SECOND HAND SATURDAY



36kg

OF MOBILE PHONES COLLECTED



45

ENVIRONMENTAL WORKSHOPS CONDUCTED



24

E-WASTE COLLECTION DAYS HELD

STRATEGIC GOAL: REDUCE IMPACTS OF POPULATION GROWTH ON THE ENVIRONMENT

Action	Service	2017-18 Assessment Measure
Hold a program of workshops to encourage more sustainable practices around the home and provide these in different languages	Workshops	Council's Treading Lightly free workshop program continued with eight workshops hosted by Council throughout the reporting year. Workshop topics ranged from Australian Animals Display, Growing Veggies in Containers, Sustainable Cooking, Balcony Gardens.
Seek community interest and support the establishment of community gardens in neighbourhoods to use as education tools	Community Gardens	Council has considered the possibility of establishing a community garden however has decided at this time to defer any further action.
Educate the community on native plants and animals	Education	Council identified species of local native flora and fauna and the information is available on Council's website
Provide incentives or awards for projects, developments and initiatives that promote environmental sustainability	Incentives and Awards	Program has been temporarily deferred.

STRATEGIC GOAL: LEADERSHIP IN ENVIRONMENT SUSTAINABILITY

Action	Service	2017-18 Assessment Measure
Promote Burwood as a Tidy Town and encourage community ownership	Promote Burwood as a Tidy Town	The Illegal Dumping Officer position continues to tackle the problem of illegally dumped material. Together with current practices this role reports on the extent of the problem in the area and implements possible initiatives to reduce / overcome the problem.
		Council continued trialling the use of mobile CCTV cameras to further reduce the incidence of dumped rubbish and graffiti throughout the LGA.
		Information on waste transfer stations and self-haul disposal options is on Council's website.
Promote greater use of more efficient green technologies and alternative energy sources	Green Technologies and Alternative Energy Sources	Council continues to promote sustainability and energy conservation through the Treading lightly workshops

STRATEGIC GOAL: COMMUNITY EDUCATED ON SUSTAINABLE PRACTICES

Action	Service	2017-18 Assessment Measure
Develop management plans that improve the performance of Council operations to address global warming	Develop Management Plans	<p>Council continued to implement initiatives and programs relating to the following Plans:</p> <ul style="list-style-type: none"> • Green Action Plan • Sustainability Action Plan • Strategic Waste Action Plan • Litter and Illegal Dumping Prevention Plan • Sustainable Event Management Plan • Waste Less Recycle More (WLRM) NSW EPA program <p>A report was submitted to Council advising of the progress and action taken in relation to each of the plans</p>

LOOKING FORWARD: THE FUTURE

The diversion of waste from landfill remains a priority for Burwood Council. Council has joined with other Southern Sydney Regional Organisation of Councils (SSROC) Councils to develop a comprehensive regional waste strategy which provides a suite of initiatives that will encourage and promote resource recovery and waste diversion. This will be supported with funding from the NSW EPA as part of the Waste Less Recycle More program.

END OF REPORT