





# Preventing

# PARCEL THEFT

With an increase in online shopping and deliveries, it's important to take proactive measures to deter theft and protect belongings. Here are five strategies to help you **stop thieves** and **keep deliveries safe**.


## Home Security Devices

 Installing home security devices such as outdoor cameras or a video doorbell can help deter thieves. While these types of devices are great for capturing the moment of theft, they aren't usually enough to stop the crime from happening in the first place. You can submit the images to police for investigation or use them to prove your package was stolen, to a retailer.

 You might also consider adding a motion sensor light that will turn on any time it's dark or when movement is detected. This can help guests and delivery people, but also deter thieves who don't want to be seen.

## Ship to a Secure Location or Click & Collect

 Australia Post now offers a range of ways to receive a parcel. You can collect your parcel when and where it suits you from any of their collection points – a Post Office, a PO Box or a free 24/7 Parcel Locker.

 A large number of sellers also offer services such as Parcel Point which provides a network of local delivery, pickup and return locations – convenience stores, pharmacies, service stations – all open late and on weekends.

 Similarly, most stores offer Click & Collect services for online purchases.

## Parcel Delivery Boxes



A parcel delivery box at the entryway is a great option for secure package delivery. They are usually tough, weather resistant and virtually tamper-proof.



With multiple ways to open, such as pin-code and remote opening they are easy for home residents and delivery workers to use.

## Request Signature Confirmation of Delivery



If you know that you or someone in your household will be home and willing to answer the door, you can add signature confirmation to your delivery. This means that the package can only be left with someone who signs for it rather than just left at the entryway.



Australia Post will also allow you to direct your parcel to a new delivery address if your plans change to ensure someone is home to receive the parcel, even if it's already on its way to you.

## Request Packages be Placed in a Secure Location



When you order something you may have the opportunity to add a delivery request. You can note the package should be placed out of plain sight, especially from the street, such as behind a plant or under porch stairs.

From making sure you're home to receive a signature confirmation delivery, to using a parcel delivery box or having your parcel shipped to a secure location, these tips help you stop thieves in their tracks so you can get your packages safe and sound every time.



Preventing  
Parcel  
Theft