



# Services Guide

For people with a disability & carers of  
people with a disability



BURWOOD COUNCIL

heritage ■ progress ■ pride

# OVERVIEW

This guide has been produced by Community Services section at Burwood Council.

The information in this guide was correct at the time of printing. However, if you know of any changes or possible additions, please phone us on **(02) 9911 9911**.

## **Burwood Council**

2 Conder Street, Burwood NSW 2134

PO Box 240, Burwood NSW 1805

**Phone:** (02) 9911 9911

**Facsimile:** (02) 9911 9900

[www.burwood.nsw.gov.au](http://www.burwood.nsw.gov.au)

[council@burwood.nsw.gov.au](mailto:council@burwood.nsw.gov.au)

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# EMERGENCY SERVICES

<b>AGL– Natural Gas Company</b>	<b>13 19 09</b>
<b>All Emergencies Police, Fire &amp; Ambulance</b>	<b>000</b>
<b>Burwood Council</b>	<b>9911 9911</b>
<b>Burwood Motor Registry</b>	<b>13 22 13</b>
<b>Burwood Police</b>	<b>9745 1333</b>
<b>Chemist Emergency Prescription Referral Service</b>	
<i>Day</i>	<b>9467 7100</b>
<i>After Hours</i>	<b>1300 882 294</b>
<b>Concord Repatriation General Hospital</b>	
<i>General Enquiries</i>	<b>9767 5000</b>
<i>Outpatients</i>	<b>9767 6000</b>
<b>Crimestoppers</b>	<b>1800 333 000</b>
<b>Dental Emergency Information Service</b>	
<i>After Hours</i>	<b>9369 7050</b>
<b>Energy Australia</b>	<b>13 15 35</b>
<b>Poisons Information Centre</b>	<b>13 11 26</b>
<b>RTA (Roads &amp; Traffic Authority)</b>	
<i>Traffic Emergencies</i>	<b>13 22 13</b>
<b>RSPCA Ambulance</b>	
<i>Emergencies ONLY</i>	
<i>(Hours 8.30am - 10.00pm)</i>	<b>9770 7556</b>
<b>State Emergency Service (Burwood)</b>	<b>9745 1386</b>

# BURWOOD COUNCIL SERVICES

**Aged & Disability Worker** **9911 9858**

Provides information & advice about local services available to people with a disability & their carers. Responsible for developing new community projects for people with a disability living in Burwood.

**Burwood Access Committee** **9911 9858**

Representatives of people with a disability in the Burwood area. Provide advice to Council on issues relating to Access.

**Burwood Community Safety Committee** **9911 9858**

Community representatives meet regularly to discuss safety & crime issues in the Burwood area.

**Community Bus** **9911 9859**

Bus is available to community groups at a small hire fee. Conditions apply.

**Community Grants** **9911 9859**

Burwood Council operates a grants program to support development projects for community groups in Burwood.

**Enfield Olympic Swimming Centre** **9747 4319**

Hoist available on site.



# BURWOOD COUNCIL SERVICES

## **Hearing Loop - Customer Service**

**9911 9911**

At Council's customer service area a hearing loop has been installed for the convenience of people with hearing impairment.

## **Home Library Service**

**9911 9999**

Burwood Library offers a home visiting library service for those who are unable to visit the Library due to mobility restrictions.

## **Woodstock Community Centre**

**9911 9911**

Halls & rooms for hire for community groups. Council programs are held at Woodstock details of courses available.



# EDUCATION & PROGRAMS

## Children

**Chalmers Road School (Strathfield)** 9746 6202  
K –12 public school for children with moderate intellectual disability.

**Karobran** 9747 4810  
Play therapy for children with special needs in the Inner West (0-5 years). Parents also attend.

## Adults

**Aftercare Ashfield/Parramatta Support Service** 9712 1887  
Accommodation & Living Skills Program for people with mental health problems 18-40 yrs. Social learning program .

**Ella Community Centre** 9798 5140  
Social & educational activities & services for people with special needs, either through age or disability.

**FRANS** 9799 4333  
FRANS is a community based service for people with disabilities & their families. FRANS provides respite, recreation, resources & community access through a range of services in the Inner West of Sydney.

**Supported Living Croydon** 8752 3777  
Accommodation support service for adults with an intellectual disability who want to live independently in the community. Runs Independent Living programs, Case Management.

**Wesley Disability Support Services** 9742 1444  
Provides a community living program for people with an intellectual disability.

# EMPLOYMENT SERVICES

## Open Employment

### **CARE Employment**

**9745 1529**

Assists people with a psychiatric disability & mild intellectual disabilities to access open employment & maintain current employment. Provides prevocational training & job seeking assistance.

### **Centrelink- Campsie (Disabilities & Carers Line)**

**13 27 17**

Assistance to people with disabilities & their carers. Disability Support Pension. Carer Payment & Allowance. Referral to rehabilitation programs. Employment assistance & options for entering vocational education & training.

### **Deaf Society of NSW Employment Service**

**9893 8555**

Provides a free employment service which offers specialised employment assistance to deaf & hearing impaired people. Provides on-the-job-training & support for deaf people some of whom will have disabilities.

### **Equal Access Employment Services**

**9718 7077**

Assists unemployed people with borderline to mild intellectual disabilities find & keep jobs in open employment at award wages. Provides training & support to ensure that employment is appropriate.

### **Job Support**

**9554 9555**

Assist people with moderate- severe intellectual disability to gain & maintain open employment.

# EMPLOYMENT SERVICES

## **Ontrack Employment Inc.**

**9745 3877**

Job placement, training & support for people with mild to moderate intellectual disabilities.

## **Vision Australia Employment Services**

**1300 847 466**

Provides specialised employment & training services to people who are blind or vision impaired as well as their employers. Offers assistance with adaptive technology, vocational & worksite assessment, Work skills training & job support. The Jobline service allows access to job vacancy advertisements.

## **Supported Employment**

### **Afford Packaging Pty Ltd.**

**9519 3792**

The Australian Foundation for Disability (AFFORD) is a leading not-for-profit Organisation providing jobs, skills & accommodation for people with disability. AFFORD operates on the core principle that values people & their differences & encourages all to attain their best in life.

### **Eurella Community Services**

**9747 4810**

Eurella employment services for 24 adults with an intellectual disability. 5 days a week, 8:30am-3pm. One group home for intellectually disabled adults.

### **Ozanam Industries**

**9519 3044**

Supported employment for people with moderate to severe disability.

### **Wesley Mission**

**9797 1722**

# GARDEN SERVICES & HELP AT HOME

<b>Burwood Food Services-Meals on Wheels</b> Delivery of hot/frozen meals to the frail or elderly & disabled. Bus outings for clients.	<b>9744 1866</b>
<b>Concord Community Options Program</b> Provides case management & brokerage to Clients with complex needs.	<b>9767 7888</b>
<b>Community Connections Australia</b> Support service for people who need assistance to stay in their own or rented homes. Short or long term housekeeping, personal care, respite/companionship /monitoring, transport, skills training, attendant care.	<b>9888 6356</b>
<b>Croydon Living Skills</b> Reasonable rates for people receiving a pension.	<b>9744 6788</b>
<b>Dial an Angel</b> Assistance with housekeeping, gardens, personal care & maintenance.	<b>9362 4225</b>
<b>Home Care Service of NSW</b> <i>Referrals</i> <i>Branch</i> Provides practical support to people who are young & disabled & their carers. These services include domestic assistance, personal care & respite.	<b>1800 350 792</b> <b>9744 3955</b>
<b>Inner West Neighbour Aid Inc</b> Neighbour Aid is a voluntary social support service assisting frail aged or people with a disability living in their homes & maintaining their independence. Garden Aid & a subsidised lawn mowing service is available.	<b>9799 5099</b>

# GARDEN SERVICES & HELP AT HOME

## **Inner West Community Transport Inc.**

**9745 5800**

Provides shopping, outings & individual transport to medical & social appointments, for frail aged, younger people with disabilities, & their carers.

## **Program of Appliances for Disabled People PADP, NSW Dept of Health**

**9810 8211**

Advice & provision of equipment. Lodgement Centre for Burwood Council residents.

## **Silver Circle Home Support Services**

**9281 5444**

Provides a range of services to support people to remain living at home independently, including housekeeping, personal care, transport, companionship, respite care, child care, home repair & modification & a personal alarm service.

## **Tender Loving Cuisine**

**1800 801 200**

Non-profit organisation which home delivers a range of home-style ready-to-eat dinners, many of which are Heart Foundation Tick approved. A range of organic meals & soups are also available.

## **Wesley Home Modification & Maintenance Service**

**9798 6555**

This service assists frail, aged people with a disability & their carers to remain safely & independently in their own homes. Services include maintenance & modification of home paths, steps, ramps, chair raisers, fitting hand rails & grab rails for the home. Referrals & information for other works requiring subcontractors can be obtained from the office.

# HEALTH

## **Burwood Plaza Amcal Chemist**

**9744 9508**

Shop 46-47 (Level 1), Burwood NSW 2134

Wide range of aids & equipment for hire & sale for elderly, people with disabilities & those recovering from illness. Professional assessment, advice/ education & intervention by occupational therapists.

## **Central Sydney Community Nursing Service, Croydon Branch - HACC**

**9378 1100**

General nursing care provided at home. Ashfield, Strathfield & Burwood Council areas.

## **Concord Hospital Equipment Loan Pool**

**9767 7919**

This hospital based service loans medical equipment on a short term basis to aid recovery after illness or accident to in-patients as well as people living in the community.

## **Program of Appliances for Disabled People PADP**

**9395 2068**

Provides aids & appliances for people with permanent or long term disabilities. Clinical assessment is required for applications & for this they should contact their therapist, specialist or social worker, or the social worker at the local hospital or community health centre. Appliances available through PADP include wheelchairs, continence beds, bed hoists, orthotists. There may be a waiting time for some appliances.



# INFORMATION, SUPPORT & ADVOCACY

## **Asperger Syndrome Partner Information Australia Inc (ASPIA)**

**0408 817 828**

Meets at College of Nursing, 14 Railway Pd, Burwood NSW 2134. Support group for partners & families of adults with Asperger's Syndrome meets 2-5pm on the first Saturday each month. Free parking Macquarie St, opposite Club main doors. Venue may change soon so phone first

## **Better Hearing Australia (Sydney) Inc**

**9744 0167**

Self help organisation that provides support & help for adults with a hearing impairment.

## **Blind Citizens Australia**

**9744 7366**

Provides advocacy, information & peer support for blind & vision impaired people. Can provide contact details of local support group meetings. Publishes Getting the Message, a book that covers alternative formatting of publications for blind & vision impaired people.

## **Brain Injury Association of NSW Inc**

**9868 5261**

State peak body representing people who have a brain injury, their carers, relatives & friends. Provides an information & referral service, library, resources self help & support groups, undertakes policy work. Also lobbies for appropriate services & conducts service provider training & special projects.

## **Commonwealth Carelink Centre**

**1800 052 222**

This Centre provides information about aged care, disability & carer community support services in all areas in Australia. Services include home maintenance & modifications, personal care. transport, day care, therapy, community aged care packages, dementia services & assessment teams.

# INFORMATION, SUPPORT & ADVOCACY

## **Epilepsy Action**

**9856 7090**

Provides a range of support services to people with epilepsy & their families. Epilepsy educators help people adjust to living with epilepsy & offer guidance, information, community education, seminars, publications, library services & research funding.

## **Inner West Autism & Aspergers Support Group**

**9716 9712**

## **NSW Council for Intellectual Disability**

**9211 1611**

A peak organisation representing the rights & interests of people with an intellectual disability. Lobbies government, provides policy advice, systemic advocacy, information provision & dissemination.

## **People With Disability Australia Incorporated**

**9319 6622**

A peak disability rights & advocacy organisation. Its primary membership is made up of people with disability & organisations primarily constituted by people with a disability. PWD represents the interests of people with all kinds of disability. PWD is a non-profit, non-government organisation.

## **The Paraplegic & Quadriplegic Ass of NSW**

**1300 788 855**

Provides a range of services for people of any age with a spinal cord injury. Services include a quarterly journal, clinical health services, care in the home, wheelchairs & other mobility aids, a range of health care products, a nursing consultancy service to assist customers choose the most appropriate products from their range plus supported & transitional accommodation.

# MENTAL HEALTH

<b>ARAFMI (NSW) Inc - Family &amp; Friends Promoting Mental Health &amp; Wellbeing</b>	<b>9887 5897</b>
Provides information for family, friends & carers of people with mental illness. Includes telephone information, support & referral.	
<b>Association for Mental Health NSW</b>	<b>9816 1611</b>
<b>Autism Spectrum Australia (Aspect)</b>	<b>8977 8300</b>
Provides information, services, education & research through partnerships with people with autism spectrum disorders, their families, communities. Includes Autism Information Line, early intervention services, assessment, school outreach services, employment opportunities & community options for adults.	
<b>Mental Health Advocacy Service</b>	<b>9745 4277</b>
Provides legal aid in matters under Mental Health Act, Guardianship Act & Protected Estates Act. Services include representation of people detained in psychiatric hospitals, at hearings before a magistrate or the mental health review tribunal. Also provides representation in guardianship matters & matters under the Protected Estates Act.	

# RESPIRE & ACCOMMODATION

The following services offer various forms of respite to people with a disability & their families. Respite services provide a break for both carers & clients. Contact the service for more details.

For a full listing of all accommodation services in Burwood please call Burwood Council on **9911 9911** or visit **[www.burwood.nsw.gov.au](http://www.burwood.nsw.gov.au)** & view the Community Directory

**Ella Community Centre Flexible Respite Group** **9798 5140**

Recreation programs for young men & women with moderate to high support needs, who live in the Inner West. Activities include events & outings, while providing respite for carers. Transport for clients is provided to & from the outings.

**Family Resource & Network Support Inc (FRANS)**

**9799 4333**

FRANS is a community based service for people with disabilities & their families. FRANS provides respite, recreation, resources & community access through a range of services in the Inner West of Sydney.

**Home Care Service of NSW**

**9744 3955**

Provides practical support to people who are young & disabled & their carers. These services include domestic assistance, personal care & respite.

**L'Arche Sydney Inc**

**9787 8132**

Christian community providing supported accommodation in Campsie, Merrylands & Burwood for people aged 18+ with an intellectual disability.

# RESPIRE & ACCOMMODATION

## **Sunnyfield Association - Respite in Action**

**9557 5340**

Flexible respite service for people with disabilities aged between 0 & 65 who live in the Inner West with an unpaid carer. The respite service can either be provided in the persons home or in the disability access.

## **Supported Living**

**8752 3777**

Accommodation support service for adults with an intellectual disability who want to live independently in the community. Flexible respite service.

## **TAB 2 (Take A Break)**

**9747 5057**

TAB 2 is a centralised referral system . It has been developed to assist carers of a person with a disability to access respite services across the Inner West Area.

## **Wesley Disability Services**

**9804 5255**

Offers 5 main types of services for people with a disability: respite services, accommodation services, day programmes & drop in support & Learning & development courses.



# SOCIAL & LEISURE GROUPS

## **Accessible Arts**

**9251 6499**

State-wide organisation that promotes participation in all cultural experiences & art forms (including drama, music & dance) for people with physical, intellectual, sensory or psychiatric disabilities. Initiates projects & regional networks & operates a state wide data base providing information on art & disability. Organises training services & conferences for disability services, artists, arts organisations, community groups & interested people.

## **Association of Blind Citizens NSW Inc.**

**9744 1516**

Organisation for people who are blind or vision impaired. Advocacy, recreational & social activities. Library inc. Braille, audio. Peer Support, craft classes, sewing service (minor alterations), computer training. Audio Newsletter available.

## **Compeer Program**

**9560 8666**

Matches Community Volunteers who provide 1-on-1 weekly social support to a person with a diagnosed mental illness. 4 hours monthly for 12 months.

## **Croydon Living Skills**

**9744 6788**

Centre for people with severe mental health problems. Provides work, leisure, social & educational programs.

## **DeafBlind Association (NSW)**

**9744 0160**

Raises public awareness, promotes the use of various communication techniques, promotes improved services & facilities for deaf blind people. Monthly newsletter, monthly outings.

# SOCIAL & LEISURE GROUPS

## **D Sport– website only [www.dsport.org.au](http://www.dsport.org.au)**

Provides community based sports, recreational activities & cultural activities for people with disabilities. Runs programs, competitions & festivals.

## **Ella Community Centre Friendship Group**

**9798 5140**

Social group for isolated adults with a mild disability. Activities include outings once a month, theme days, quizzes, talks, crafts, social time & morning tea. "Girlfriends Group" or "Boys Night Out": recreation programs for young men & women with moderate to high support needs, who live in the Inner West. Activities include events & outings, while providing respite for carers. Transport for clients is provided to & from the outings.

## **Family Resource & Network Support Inc (FRANS)**

**9799 4333**

FRANS is a community based service for people with disabilities & their families. FRANS provides respite, recreation, resources & community access through a range of services in the Inner West of Sydney.

## **Nican Inc**

**6241 1220**

Australia-wide directory of organisations involved in recreation, tourism, sport, & the arts for people with disabilities.

## **Recreation & Peer Support (RAPS)**

**9518 8277**

Recreation group for people with physical & sensory disabilities (over 18 years). Aims to meet the recreational needs & interests of participants; enhance self esteem; provide opportunity to meet people with similar interests; involving people with & without disabilities. Organises regular activities in small groups in consultation with its members. Volunteers with or without disabilities are welcome.

# SOCIAL & LEISURE GROUPS

## **Scouting with the Disabled**

**9735 9000**

Organise Scouting activities for young people with disabilities. Mainstream Scout groups will accept members with physical & mild intellectual disabilities where staff levels & physical resources allow. Some special groups are also available.



# CULTURALLY SPECIFIC

## **Chinese Parents Association-Children with Disabilities Inc**

**9789 3744**

Casework services, information & referral programs & activities to people with Chinese speaking background with disabilities & their families. Programs for children every Saturday at Belmore Senior Citizens Centre from 2.30 pm to 5pm.

## **Ethnic Child Care, Family & Community Services Co-operative Ltd (ECCFCSC)**

**9569 1288**

ECCFCSC is a non-profit community based organisation which operates a number of programs dealing with direct service, consultancy, advocacy, referral, information & training in relation to children, disability & aged services.

## **Handital NSW Inc**

**9798 8419**

Handital is a non profit organisation who provides assistance & support to Italian people with a disability & their carers. Services include Information, referrals, advocacy & counselling.

## **Inner West Aboriginal Community Company (IWACC)**

**9572 7066**

IWACC was established to assist Aboriginal & Torres Strait Islander people living in the Inner West who are having difficulties & may need help to continue to live at home in comfortable, safe & familiar surroundings while maintaining their independence. IWACC can help you with home help transport services, respite care, home nursing, neighbour aid, community options, dementia & palliative care support, allied health, meals on wheels, carers support, Centrelink benefits, support services for men, women & youth who are at risk.

# BURWOOD COUNCIL

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To have your service or group included in the directory, or to update your details, please contact Community Services on **9911 9911**.

